

ONE NATION, ONE RATION CARD

Nationwide portability of ration Reforms in Public Distribution System



"हमारे गरीब भाई- बहन एक ही राशन कार्ड पर देश के किसी भी राज्य में राशन ले सकें, इसके लिए एक राष्ट्र एक राशन कार्ड योजना शुरू की गयी है।.. इसका सबसे बड़ा लाभ उन गरीब साथियों को मिलेगा, जो रोज़गार या दूसरी आवश्यकताओं के लिए अपना गाँव छोड़कर कहीं और जाते हैं"

- प्रधानमंत्री नरेन्द्र मोदी



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Introduction

The implementation of nation-wide portability of ration cards through "One Nation One Ration Card (ONORC) plan", is an ambitious endeavor of the Department of Food & Public Distribution, Government of India to empower about 81 Crore beneficiaries. This includes ensuring food security for migrants as well. Through this facility, while a migrant beneficiary is enabled to get his/her ration through portability in the destination State/UT, at the same time, the family back home is also allowed to get their part of the entitled ration to support itself. The usage of portability can be seasonal or long-term.

Owing to the defined coverage of beneficiaries under the National Food Security Act (NFSA), 2013 in each States/UT, it is difficult for migrant beneficiaries to get a new ration card issued. And if they are able to get one issued, it introduces the 'duplicity' of ration cards/beneficiaries in the country's Targeted Public Distribution System (TPDS), thereby potentially depriving many other

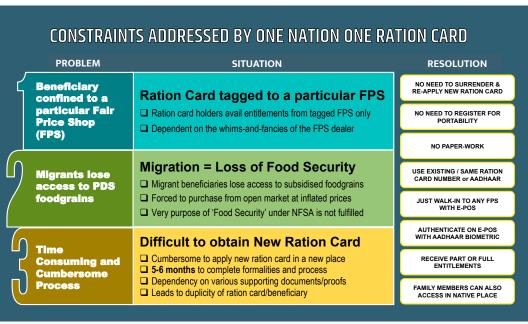
left-out and genuinely deserving beneficiaries from getting included under the fold of NFSA. Moreover, their un-accessed/un-lifted foodgrain in their tagged FPS in the native village/town are also prone to diversion by the FPS dealers, leading to losses of food subsidy to the government.

The One Nation One Ration Card reform has its genesis in the vision that the computerisation of Targeted Public Distribution System (TPDS) in the country must be taken to the next level in ensuring food security in the country. This technology-driven system of portability is being implemented in all States and Union Territories where the system is being built upon the strong foundations of computerised TPDS operations including the installed infrastructure of electronic Point of Sale (ePoS) devices at the Fair Price Shops (FPS) and seeding of beneficiaries' Aadhaar numbers with their ration cards.

One Nation One Ration Card

To address the difficulties of migrants, the portability of ration cards, a technology-driven system for intra-State & inter-State portability of ration cards, commonly called as the 'One Nation One Ration Card' (ONORC) plan, has been introduced by the Government. Presently, this system is enabling many migrant beneficiaries to seamlessly get their foodgrains from any FPS of their choice, in most parts of the country, by using their same/existing ration card with biometric authentication of identity on an ePoS device. This initiative also provides leverage to States/UTs to serve many more beneficiaries, without actually incurring any additional burden. Furthermore, this mechanism can plug the leakage/diversion of un-lifted foodgrains in FPSs, as they can now be lifted by their rightful beneficiaries through portability and gets reconciled/adjusted between

States/UTs, thereby minimizing the chances of un-lifted foodgrains getting diverted.



Besides serving migrants, this system provides flexibility to all NFSA beneficiaries to lift their foodgrains from any FPS of choice. Thus, it potentially reduces the whims and fancies of FPS dealers and encourage a sense of healthy competition among them to better serve the beneficiaries.

TECHNOLOGY DRIVEN

The foundations of this transformational initiative were laid by the earlier efforts of the current central government in association with all States/UTs for end-to-end computerisation of the TPDS in the country. But it is mainly dependent on the availability of operating electronic Point of Sale (ePoS) devices at the FPSs coupled with biometric (fingerprint/IRIS) scanners conforming to UIDAI norms and Aadhaar seeding of beneficiaries with their ration cards.

In the backend, the States/UTs ePoS servers are supported by a central repository/system setup by the Department of Food & Public Distribution for seamless exchange of ration cards/beneficiaries' information and acts as a gateway to check the duplicity of ration cards/beneficiaries in and across States/UTs through a continuous Aadhaar based de-duplication process.

Operationally, the migrant beneficiaries desirous of receiving their foodgrains through portability,

may simply walk-in to any ePoS enabled FPS of choice in the ONORC enabled States/UTs and quote or present either their ration card number or seeded Aadhaar number to access their entitlements after biometric authentication on a ePoS device.

Salient features of One Nation One Ration Card

- 1. A completely technology-driven initiative empowering migrants to be selfreliant for their food security in a transparent manner.
- 2. No need to carry original ration card or Aadhaar card. A copy of either of the two is acceptable or just quote any of the two numbers to the FPS dealer.
- 3. Entitlements from Home State are available online on the ePoS devices of chosen FPS.
- 4. Lift the foodgrains with satisfaction after establishing identity through Aadhaar based authentication of ePoS (portability) transactions.



'MERA RATION' MOBILE APP

EMPOWERING MIGRANTS FOR ONE NATION ONE RATION CARD



The Department of Food & Public Distribution in association with NIC has launched a Mobile Application "MERA RATION" (मेरा राशन) for the benefit of NFSA beneficiaries, particularly migrant beneficiaries to take maximum advantage of the One Nation One Ration Card (ONORC) plan.

The salient features of the App which can be easily accessed by beneficiaries using either their Ration Card number or Aadhaar number include the following:

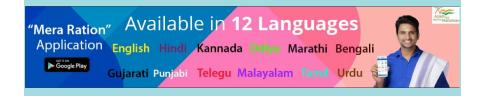
| Registration of migrant NFSA beneficiaries – An optional feature for NFSA beneficiaries to register their migration details. This information helps the States' in advance planning and provisioning of foodgrains under ONORC for those beneficiaries | My transactions – The information of past transactions done on the ration card are available like a passbook on the App | |
|--|---|--|
| Know your entitlement – Migrant NFSA beneficiaries as well as their families back home can easily know their available entitlements | Eligibility criteria – The feature enables the beneficiaries to check their eligibility status for ration card portability. | |
| Locate nearby Fair Price Shops – The GPS enabled feature is provided to assist the migrant beneficiaries to identify and locate the closest Fair Price Shop when in a new State/ district/ location and also get to know whether the shop is open or closed at the moment. | under ONORC | |
| Aadhaar seeding – Through this feature the status of Aadhaar seeding with ration card can be checked instantly. | Suggestion/Feedback – An option for beneficiaries & stakeholders to share their suggestions and feedback with the Government. | |

Currently, the 'Mera Ration' (मेरा राशन) mobile application is available in 12 languages, namely-English, Hindi, Kannada, Odiya, Gujarati, Punjabi, Telugu, Malayalam, Marathi and Tamil, Urdu and Bangla, and can be easily downloaded from Google Play Store. Going forward, the App may also be made available in few more regional languages and shall be enriched with more features and functionalities to improve its utility and for maximum benefit of migrant NFSA beneficiaries.









PRESENT IMPACTS & ACHIEVEMENTS

Over the period of last 7 years, ALL OUT efforts were made to bring reforms in the functioning of TPDS with the main objective of modernizing and bringing about transparency and efficiency in the



All 23.6 Cr. ration cards presently covering around 80 Cr. beneficiaries under NFSA are completely digitized in all States/UTs.



Nearly 93.1% ration cards and 90.1% individual NFSA beneficiaries are Aadhaar seeded at the national level.



ePoS based online distribution of foodgrains is operational in almost all States/UTs. So far, more than 4.98 Lakh (93.5%) of total 5.33 Lakh FPSs automated in the country.



System generated online allocation orders of foodgrains for all FPSs is implemented in all States/UTs. (Except Chandigarh & Puducherry).



Supply Chain Management of foodgrains is computerized in 31 States/UTs for online management of stocks in godowns and its in-and-out movement.

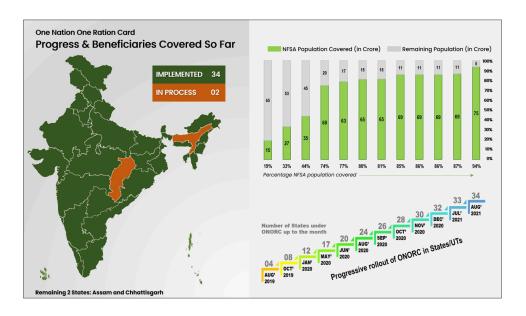


Toll-free helpline numbers 1967/1800-series and transparency portals with online grievance registration facility are setup in all States/UTs.

distribution of food grains to the beneficiaries. Since then, significant physical progress has been achieved at the national level. As a result of the above e-governance activities, presently, an average of about 80%~85% of monthly allocated food grains by the Department to States/UTs are being distributed to the beneficiaries through biometrically/Aadhaar authenticated ePoS transactions. Further, this indicator is steadily improving.

The singular achievement of the One Nation One Ration Card (ONORC) is that, this initiative has been developed fully indigenously with the technical support of National Informatics Centre (NIC). What is remarkable is that the broadbased reform of portability covering nearly 81 Crore NFSA beneficiaries in all States/UTs is being achieved with minimal outlay of just Rs. 127 Crore, over a period of 4 years. Further, this is a one-of- its-kind Citizen-Centric initiative in the country, swiftly implemented in 34 States/UTs in a short-span of time (as of August 2021), after being sanctioned in 2018-19 and implemented from August 2019. These 34 States/UTs are integrated in a seamless portability platform,

empowering almost 94% NFSA population with seamless Food Security anywhere in the Country. In this way, portability of ration is making every NFSA beneficiary AtmaNirbhar.



A part of the "Prime Minister's Technology Driven System Reforms under the Atma Nirbhar Bhrat Abhiyan

How ONORC helped NFSA beneficiaries during COVID pandemic:

One Nation One Ration Card was helpful to NFSA beneficiaries in availingfoodgrains from any location during COVID pandemic/ lockdown period. This freedom of choice is a tremendous value-added service to each NFSA beneficiary. Portability is being operated at different levels i.e. Intra-State (Inter- District or Intra-District) and Inter-State. During the period 01-April-2020 30-September-2021, about croreportabilitytransactionsunderNFSAhave been carried out across States/UTs, benefiting large number of NFSA beneficiaries, mostly migrants, at the FPSs near to their location of work/temporary stay. Implementation of ONORC has made steady improvement during COVID pandemic period. Number of States under One Nation One Ration card has increased from 12 States in April'20 to 34 States in August'21. The remaining two States i.e. Assam and Chhattisgarh would be brought under ONORC in the next few months depending upon their achieving the requisite technical readiness.

BENEFICIARY OUTREACH

Since, the responsibility of distribution of foodgrains to beneficiaries under TPDS rests with the States/UTs, they have been primarily entrusted to undertake publicity and awareness generation campaigning for the initiative in respective States/UTs and have also been requested to enable a dedicated 14445 toll-free number for ONORC operations, and at present, it is functional in most of the States/UTs.

Department also undertook a Radio based publicity campaigning in Hindi and 10 other regional languages through 164 FM and 91 Community Radio Stations spread across the States/UTs under ONORC. Besides, these audio spots are also being played at key railway stations with support of Indian Railways all over the country to deepen the outreach to migrants. The Department is also actively leveraging social media (Twitter and YouTube channels) to popularize the initiative through soft publicity.

Furthermore, the Department has also reached

out to targeted migrant population through advertising on State Transport Buses and audiovisual spots at railway stations. A specially customised ONORC Mobile App 'Mera Ration' in 12 languages, as mentioned in Chapter-2 before, has been downloaded more than 15 Lakh times from Google Play Store and is enabling maximum benefit to migrant beneficiaries by making the portability of ration easier.





Beneficiary Speaks:

Testimonials of NFSA Beneficiaries recorded in Sept. 2020:

Prior to introduction of One Nation One Ration card I got ration only from Karnataka. Now I can go to any shop in Telangana and get my PDS ration without any difficulty



Name: Shavan Bai

Ration Card Number: AUR14134279

Home State: Karnataka

Ration drawing state: Telangana Ration drawing district: Rangareddy 3 months back our family migrated to Daman where my husband works in a factory .. I am really happy that we are able to get our PDS family ration at any FPS in Daman...no need to be at village in Bihar to collect it.



Name : Amna Khatun Mobile :9725304871 Home State : Bihar

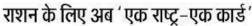
Sale State: Dadra & Nagar Haveli and

Daman & Diu Sale District: Daman

Sudden loss of Job in
Maharashtra landed me at
Kerala with wife and 3
children, at the onset of
COVID crisis. The situation
is very bad for us but
thanks to the new facility
we get ration under
portability & our food
needs are taken care.



Name : Radhakrishnan Ration Card Number: 272010624154 Home State: Maharashtra Ration drawing state: Kerala Ration drawing district: Kannur



जागरण स्थरों, नई दिल्ली : वहान कार्ड की आपार नंबर से जोड़ देने से इस प्रणाली में चोरी और घोधली रोफने में जबईस्त सफलता मिली है। केंद्र सरकार ने अब उपभोचनाओं की सहतियन के लिए 'एक रुट्-एक कार्ड' योजना शुरू करने का फैसला रिच्या है। इससे उपयोक्ता किसी दसरे राज्य की किसी भी राजन दकान से रियापती दर्जे पर अनाज उठा संकते हैं। मंत्री २

 देश के किसी भी हिस्सों में खुली दुकान से ले सकते है समान

 वृक्त राज्यों में यह व्यवस्था तान् अमोक्ताओं को हो की सहतियत मनमानी और चीरी को बंद करने में म मिलेगी। उन्होंने बताया कि आंध्र प्रदेश मुतवत, हरियण, झरखंड, कर्नटक वस, महाराष्ट्र, राजस्थान, तेलीयन और त्रिपुत में वह कार्यक्रम इंटीवेटड मैनेजमेंट ऑफ पब्लिक हिस्टीब्वशन भिरत्म (आइएम्पीदीपरा) के ना

ENSURING FOOD FOR ALL WITH

One nation, one ration card to ensure 100% national portability by March 2021



PMO India @PMOIndia

अब पूरे भारत के लिए एक राशन-कार्ड की व्यवस्था भी हो रही है यानि एक राष्ट्र, एक राशन कार्ड 'one nation one ration card'। इसका सबसे बंडा लाभ उन गरीब साथियों को मिलेगा, जो रोजगार या दूसरी आवश्यकताओं के लिए अपना गाँव छोडकर के कहीं और जाते हैं: PM @narendramodi

4:13 PM : Jun 30, 2020

C) 20:4K

Q 4.6K people are Tweeting about this

Piyush Goyal @ @PiyushGoyal · Dec 15, 2020 Replying to @PiyushGoyal

€ 81

Meghalaya and Andaman & Nicobar Islands are

Nation One Ration Card plan. Now migratory

integrated with national portability cluster of One

beneficiaries can seamlessly access their subsidised #NFSA foodgrains from any FPS of their choice in 32

Building upon our Govt's principles of inclusivity, convenience & accessibility, 69 crore beneficiaries are a part of One Nation One Ration Card scheme across 32 States & UTs.

(i)

They can seamlessly access their allotted food grains anywhere in India with their existing cards.

@FoodDentGOI @fooddeptgoi



In another step towards realising PM @NarendraModi ji's vision of enhancing Ease of Living, Meghalaya and Andaman & Nicobar Islands have been integrated with the One Nation One Ration Card scheme.

This will empower migrant beneficiaries to be selfreliant in food security.

7:34 PM · Dec 15, 2020 · Twitter for iPhone

Easy access

Under the 'One nation, one ration card' system, beneficiaries can buy subsidised foodgrains from a ration shop in any part of the country

The scheme will be rolled out across the country on: July 1, 2020



A migrant will be allowed to buy a maximum of 50% of the family quota. This is to ensure that the individual, after shifting to another place, does not buy the entire family quota in one go

Aadhaar linkag must to access the portability scheme

Ration card-

States providing portabil of PDS entitlements:

 Andhra Pra Harvana, Jha

Karnataka, K Maharasthra Telangana ar

 A person w eligible for t supported by which includ ₹3/kg and w

• Even if a be moves to a S grains are given he/she will n access those

States/UTs. #ONORC @Secretary_DFPD







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