

भारत निर्वाचन आयोग

ELECTION COMMISSION OF INDIA

Tel. No. 011-23052246
Fax 011-23052001
Website: www.eci.gov.in

निर्वाचन सदन,
अशोक रोड, नई दिल्ली-110001.
Nirvachan Sadan, Asoka Road,
New Delhi-110001

No. ECI/PN/ 4/2020

Dated: 6th January, 2020

PRESS NOTE

Subject: General Election to the Legislative Assembly of NCT of Delhi, 2020-reg.

The term of the Legislative Assembly of NCT of Delhi 2019 is due to expire on 22.02.2020. The term and strength of the assembly is indicated as below-

Name of State/UT	Term of Assembly	No. of Assembly
NCT of Delhi	23.02.2015 to 22.02.2020	70

The Election Commission of India (hereinafter ECI) is committed to hold free, fair and transparent election to the Legislative Assembly of NCT of Delhi before the cessation of its term, in exercise of the authority and powers conferred upon under Article 324 read with Article 172 (1) of the Constitution of India and Section 15 of the Representation of the People Act, 1951.

1. Assembly Constituencies

The total number of Assembly Constituencies in the Union Territory of NCT of Delhi and seats reserved for the Scheduled Castes and the Scheduled Tribes, as determined by the Delimitation of Parliamentary and Assembly Constituencies Order, 2008, are as under: -

Total No. of ACs	Reserved for SCs	Reserved for STs
70	12	Nil

2. Electoral Rolls

The Commission firmly believes that pure and updated electoral rolls are the foundation of free, fair and credible election and intensive and sustained focus is laid on improving their quality, health and fidelity. The Commission had directed the National Capital Territory election machinery to ensure a smooth, effective, inclusive and time-bound completion of Special Summary Revision of Electoral Rolls with reference to 01.01.2020 as the qualifying date, so as to ensure that all eligible but un-enrolled citizens in the Union Territory are duly registered in the Electoral Rolls. Special efforts were made to identify the critical gaps in the electoral rolls and targeted SVEEP activities were carried out to address them.

Further, with a view to providing further opportunity eligible persons to get their names registered in the electoral roll so that they are not deprived of voting in elections and to improve the health of the electoral roll at the same time, the Commission ordered Special Summary Revision of Photo Electoral Rolls w.r.t. 01.01.2020 as qualifying date in the Union Territory of NCT of Delhi. The final publication of electoral roll has been done on 06.01.2020 in NCT of Delhi.

As per the Final electoral rolls published on **06.01.2020**, the number of electors in the Union Territory of NCT of Delhi is as follows:

Union Territory	No. of General electors	No. of Service Voters	Total No. of electors as per Draft electoral
NCT of Delhi	1,46,92,136	11,556	1,47,03,692

(a) Photo Electoral Rolls

Photo Electoral Rolls will be used during the General Election and photo percentage in Photo Electoral Rolls of NCT of Delhi is as under:

Union Territory	Use of Photo Electoral Rolls (%)
NCT of Delhi	100 %

(b) Electors Photo Identity Cards (EPIC)

EPIC coverage in NCT of Delhi is as under:

Union Territory	Electors Photo Identity Cards (EPIC)
	Coverage (%)
NCT of Delhi	100 %

(c) Photo Voter Slips (PVS)

To facilitate the voters to know at which serial number of electoral roll of which particular polling station he/she is enrolled as a voter, the Commission has directed that official voter slip bearing the Photo of the elector (wherever present in the roll) will be distributed at least 5 days before the date of poll to all enrolled electors by the District Election Officer (DEO) and a very close and rigorous monitoring of the distribution process shall be done by the DEO and General Observer concerned.

The size, design and format of the Photo Voter Slip (PVS) has also been substantially improved to enhance its utility and effectiveness in voter awareness and guidance by increasing the size of the image, providing additional information along with polling station “Nazri Naksha” on the reverse of the slip and improvement in the quality of printing by generating pdf files through ERO Net. The Photo Voter Slip will also contain QR code which will help in easy identification and faster polling using booth app. The Voters for the first time can also download the digital photo voter slip from the ‘Voter Helpline’ app available from google play store and apple app store. Voter need to link their mobile number with that of his EPIC number to download the Digital Photo Voter slip from the Voter Helpline App ‘personal Vault’.

The Commission has decided that the Photo Voter Slip should be in the languages in which electoral roll is published for that Assembly Constituency. The Commission has laid a special emphasis on the

systematic, efficient and timely distribution of the Photo Voter Slips through the Booth Level Officers (BLOs), who are under strict instructions to hand over the voter slip to the elector concerned only and not to any other person. The BLOs shall also maintain a Pre-Printed Register of Voters and take the signatures/thumb impression of person to whom the Photo Voter Slip is delivered.

(d) Identification of Voters at Polling Stations -

For identification of voters at Polling Station, the Voter shall present his EPIC or any of the following identification documents approved by the Commission along with the Photo Voter Slips:

- i. Passport
- ii. Driving License
- iii. Service Identity Cards with photograph issued to employees by
- iv. Passbooks with photograph issued by Bank/Post Office.
- v. PAN Card
- vi. Smart Card issued by RGI under NPR
- vii. MNREGA Job Card
- viii. Health Insurance Smart Card issued under the scheme of Ministry of Labour
- ix. Pension document with photograph
- x. Official identity cards issued to MPs/MLAs/MLCs and
- xi. Aadhar Card

(e) Braille Photo Voter Slips:

To ensure ease of participation and active engagement of Persons with Disabilities (PwDs) in the election process, the Commission has directed to issue Accessible Photo Voter Slips with Braille Features to

Persons with Visual Impairment or Blind, over and above normal Photo Voter Slips to be issued.

(f) Voter Guide:

In this election, a Voter Guide (in Vernacular / English) shall be handed over to every household ahead of the elections, giving information about the date and time of polls, contact details of the BLOs, important websites, helpline numbers, documents required for identification at the polling station besides other important information including the Do's and Don'ts for voters at the polling station. This Voter Guide Brochure will be distributed along with the Photo Voter Slips by the BLOs.

3. Polling Stations and Special Facilitation

The number of Polling Stations in the Union Territory of **NCT of Delhi** is as follows:

No. of Polling Stations in 2014	No. of Polling Stations in 2019	% Increase in No. of Polling Stations
11,763	13,750	16.89%

(a) Assured Minimum Facilities (AMF) at Polling Stations:

The Commission has issued instructions to the Chief Electoral Officer of the Delhi to ensure that every Polling Station shall have good access road leading to Polling station building and is equipped with Assured Minimum Facilities (AMF) like drinking water, waiting shed, toilet with water facility, adequate arrangements for lighting, ramp of appropriate gradient for the PwD electors and a standard voting compartment etc.

(b) Facilitation for Persons with Disabilities (PwD) and Senior Citizens:

The Commission has issued instructions to ensure that as far as practicable, all polling stations are located at ground floor and sturdy ramps of proper gradient are provided for the convenience of differently abled electors with wheelchairs. Further, in order to provide targeted and need-based facilitation to differently-abled voters, the Commission has directed that all Persons with Disabilities in an Assembly Constituency are identified and tagged to their respective Polling Stations and necessary disability-specific arrangements made for their smooth and convenient voting experience on the poll day. So far **55,823** electors belonging to PwD category have been identified in the Union Territory of NCT of Delhi. Identified PwD electors will be assisted by volunteers appointed by RO/DEO. Special facilitation will be made for PwD electors at Polling Stations. Also, it has been directed that differently abled electors are given priority for entering polling booths, provision made for designated parking spaces close to the entrance of polling station premise and special care to be provided to electors with speech and hearing impairment. Special focus has been laid for the sensitization of the polling personnel regarding the special needs of the differently abled. The PwD electors can request for the wheelchair facility by using the PwD Mobile App available from the Google Play store.

The Commission has directed the Chief Electoral Officer (CEO) that there should be proper transport facility for PwD electors in each and every polling station on the day of poll. Each and every PwD elector will be provided free pass on public transport on poll day.

(c) Voter Facilitation Posters:

In order to fulfill the statutory requirements under Rule 31 of the Conduct of Elections Rules, 1961 and to provide accurate and relevant information for

voter awareness and information at each polling station, the Commission has also directed that uniform and standardized Voter Facilitation Posters (VFP) shall be displayed on all Polling Stations for greater facilitation and awareness of the voters. A total of FOUR (4) Posters have been designed to capture voter-centric information relevant on the poll day like details of the Polling Booth, polling area specified for that particular polling booth, list of contesting candidates, contact details of the important election functionaries, list of prescribed identification documents, illustrative voting procedure, items prohibited around the polling booth and important Do's and Dont's to be observed on the poll day. The Commission has directed that these four VFPs shall be prominently displayed at each polling booth in the poll-going Union Territory.

(d) Voter Assistance Booths (VAB):

Voter Assistance Booths shall be set up for every polling station location, having a team of BLO/officials with the objective of facilitating the voter to locate his/her polling booth number and serial number of that voter in the electoral roll of that concerned polling booth. The VABs will be set up with prominent signage and in such a manner that it will be conspicuous to the voters as they approach the polling premise/building to enable them to seek required facilitation on the poll day. Alphabetic locator generated with ERO Net is placed at VAB to search the name easily and to know the serial number in the Electoral Roll.

(e) Increase in Height of Standardized Voting Compartment to ensure Secrecy of Voting:-

In order to maintain the secrecy of vote at the time of poll and to achieve uniformity in use of voting compartments, the Commission has issued revised instructions on 15th November, 2016 to increase the height of the Voting Compartments to 30 inches. It has been, further, directed that

the Voting Compartment should be placed on a table whose height shall be 30 inches and only corrugated plastic sheet (flex-board) of steel-grey colour, which is completely opaque and reusable, shall be used for making the voting compartments. The Commission hopes that the use of these standardized and uniform Voting Compartments in all the polling booths will translate into greater voter facilitation, ensure absolute secrecy of vote and eliminate aberrations and non-uniformity in the preparation of Voting Compartment inside the polling booths.

4. New Initiatives for PwD Voters and Senior Citizens above 80 years:

Option of Postal ballot facility for electors who are more than of 80 years age and electors who are Persons with Disabilities:

- a. By a notification dated 22.10.2019 of the Ministry of Law & Justice, the Conduct of Election Rules have been amended on the recommendation of the Commission to enable “absentee voters” to vote by postal ballot. Electors on duty in polling station as may be notified by the Commission under section 60 (c) of R.P. Act 1951, electors who are above 80 years of age and the electors marked as Persons with Disabilities in the Electoral Roll will have the option to seek postal ballot paper for casting their vote.
- b. All such voters in the above categories will have to apply for the Postal Ballot within 5 days of notification for election in their Assembly Constituencies, if they wish to use the option of Postal Ballot for voting.
- c. Commission has directed to the Chief Electoral Officer, NCT of Delhi to take necessary steps for the dissemination of information and facilitation to the above categories of Voters.
- d. This facility of Absentee Voter status was provided for the first time in the country to PwD and 80+ voters of total 7 Assembly Constituencies in Jharkhand (viz, 01-Rajmahal AC, 05-Pakur AC, 09-Jamtara AC, 15-Deoghar

AC, 17-Godda AC, 36-Bokaro AC and 40-Dhanbad AC) and a total of 2,018 PwD and 80+ voters exercised their franchise using this provision of Postal Ballot across the State.

- e. The Commission has now decided to extend this facility in all 70 Assembly Constituencies in the NCT of Delhi.

5. Polling stations managed by women

As part of its firm commitment towards gender equality and greater constructive participation of women in the electoral process, the Commission has also directed that, to the extent possible, at least one polling station managed exclusively by women shall be set up in every Assembly Constituency in NCT of Delhi. In such stations all election staff, including police and security personnel, must be women.

6. Electronic Voting Machines (EVMs) and Voter Verifiable Paper Audit Trail (VVPATs):

- (a) Electronic Voting Machines (EVMs) and Voter Verifiable Paper Audit Trail (VVPATs)

The Commission has decided to use Voter Verifiable Paper Audit Trail (VVPAT) along with Electronic Voting Machine (EVM) at every polling station in the General Elections to Legislative Assembly of NCT of Delhi to enhance the transparency and credibility of the election process as VVPAT allows the voter to verify his/her vote. The Commission has already made arrangements to ensure availability of adequate number of EVMs and VVPATs for the smooth conduct of elections.

Deployment of EVMs and VVPATs for General Election to Legislative Assembly of NCT of Delhi				
S.No.	Name of Union Territory	BUs	CUs	VVPATs
1	NCT of Delhi	33600	18200	20600

(b) Storage of EVMs and VVPATs

EVMs and VVPATs are stored in EVM warehouses at District Headquarters. However, if it is not possible to store the EVMs at District HQs, then *EVM warehouses are at a place not below the Tehsil headquarters. The District Election Officers are responsible for their physical security and their upkeep.*

(I) Opening of EVM/VVPAT warehouses:

- i. Even Election Commission of India cannot open the EVM warehouses without involving political parties/ candidates.
- ii. The EVM warehouses are always opened in the presence of the representatives of Political Parties/Candidates.

(II) Security of the EVM/VVPAT-warehouse:

- i. 24X7 armed police security is provided at all such EVM/VVPAT warehouse.
- ii. CCTV surveillance from start of First Level Checking till Election Petition completion period.

Various layers of security of polled EVMs/VVPATs

1. Unique ID of BUs, CUs & VVPATs randomized polling station wise and shared with political parties/candidates.
2. Sealing of CU and BU with Pink Paper Seals at FLC and commissioning respectively on which political parties and candidates put their signatures.

3. Sealing of EVMs/VVPATs before starting actual poll on which polling agents also put their signatures.
4. Seals on carrying cases of EVMs/VVPATs after closing of poll on which polling agents also put their signatures.
5. Double lock system at the door of strong room.
6. CCTV feed to Candidates Camping Area to monitor strong room.
7. Two Cordoned round-the-clock security of the polled EVM Strong Room (Inner perimeter manned by CAPF and Outer perimeter by State Armed Police).
8. Log-book and videography of officers inspecting the two cordons daily.

(c) First Level Checking of EVMs and VVPATs

Before every election a first level checking (FLC) is done for each EVM and VVPAT to be used in the election by the engineers of the manufacturers in the presence of representatives of National and State Recognized Political Parties. Any malfunctioning EVM/VVPAT is kept separately and is not used in the election. For these elections, the First Level Check of EVMs and VVPATs has been completed in the presence of representatives of political parties.

(i) Manufacturers certify at the time of FLC that all components in the EVM are original. After this, the plastic cabinet of Control Unit of the EVM is sealed using a "Pink Paper Seal", which is signed by representatives of political parties. After this, the plastic cabinet of Control Unit of the EVMs cannot be opened and there is no access to any component inside of EVMs.

(ii) A full physical verification and functionality check of each and every EVM and VVPAT is carried out at this time along with mock poll on each and every EVM and VVPAT. Additionally, a higher rate of mock poll in 5% of EVMs i.e. in 1% of EVMs of 1200 votes, in 2% of EVMs of 1000 votes and in 2% of EVMs of 500 votes

are polled using VVPATs. After the mock poll, the printed ballot slips is tallied with the electronic result of CU and shown to the representatives of political parties present in the FLC.

(d) Randomization of EVMs and VVPATs

EVMs/VVPATs are randomized twice using “EVM Management System (EMS)” while being allocated to an Assembly and then to a polling booth ruling out any fixed allocation. Lists of randomized EVMs/VVPATs are also shared with political parties/candidates. During the process of candidate setting on the EVMs, Ballot Paper is fixed on the Balloting Unit and the EVMs are prepared. The sequence of contesting candidates are placed alphabetically on the ballot paper, first for National and State Parties, followed by other State Registered Parties, followed by independents and NOTA. Thus, the sequence in which the candidates appear on the BU is contingent on the names of the candidates and their party affiliation and cannot be ascertained beforehand. It is therefore clear that serial number of any political party candidate is not fixed or pre-determined in all the constituencies of the Union Territory. Hence, till candidate setting, none, not even Returning Officer or District Election Officer or Chief Electoral Officer or the Commission could know which button on which Balloting Unit will be assigned to which candidate.

(e) Commissioning of EVMs and VVPATs

After finalization of list of the contesting candidates, commissioning (candidate setting) of EVMs and VVPATs is done in the presence of the contesting candidates/their representatives. After commissioning (candidate setting) of EVMs and VVPATs, in every EVM and VVPAT, mock poll with one vote to each candidate is done. Additionally, mock poll of 1000 votes is conducted in 5% randomly selected EVMs, as well as VVPATs. The electronic result is tallied with paper count.

(f) Mock Poll on Poll Day

(i) On poll day, 90 minutes before start of the actual poll, a mock poll is conducted by casting at least 50 votes at every polling station, in the presence of polling agents of the candidates and the electronic result of the Control Unit and the VVPAT slips count are tallied and shown to them. A certificate of successful conduct of mock poll shall be made by the Presiding Officers.

(ii) Immediately after mock poll, the CLEAR button on Control Unit (CU) is pressed to clear the data of the mock poll and the fact that no votes are recorded in the CU is displayed to the Polling Agents present. The Presiding Officer also ensures that all mock poll slips shall be taken out from the VVPAT and kept in separate marked envelope before the start of Poll.

(iii) After mock poll, EVMs and VVPATs are sealed in the presence of polling agents and signature of polling agents are obtained on seals.

(g) Poll Day & Storage of polled EVMs and VVPATs at Strong Rooms

(i) On poll day a copy of the Form-17C having details of total polled votes, seals (unique number), serial numbers of EVMs and VVPATs used in polling stations is provided to polling agents of candidate.

(ii) After completion of poll, EVMs and VVPATs are sealed in the respective carrying cases in the presence of polling agents and signature of polling agents are obtained on seals.

(iii) Polled EVMs and VVPATs are escorted back to the strong room for storing in double lock system in the presence of candidates/their representatives under videography.

(iv) Candidates or their representatives can also camp in front of the strong

room. These strong rooms are guarded 24x7 in multilayers, with CCTV facilities.

(h) Counting of Votes at Counting Centers

- (i) The polled EVMs are brought to the Counting Centers under security under CCTV coverage and in presence of candidates/their agents.
- (ii) On the day of counting, strong room opened in the presence of Candidates, RO and Observer under videography.
- (iii) Round-wise CUs are brought to the counting tables from Strong Rooms under continuous CCTV Coverage.
- (iv) On the counting day, before retrieving the result from the Control Units, the seals are verified, and unique serial numbers of CU is tallied before counting agents deputed by the candidates.
- (v) On counting day, counting agents can verify the polled votes displayed on CU with that of Form-17C. Candidate-wise polled votes are recorded in part-II of Form-17 C and signature of counting agents are obtained thereof.
- (vi) EVMs & VVPATs are stored back in Strong Room in the presence of candidates/their representatives till the completion of the Election Petition period.

(i) Mandatory Verification of VVPAT Paper Slip

In pursuance of the Hon'ble Supreme Court of India's order dated 8th April, 2019, the Commission has also mandated that VVPAT slips count of Five (5) randomly selected Polling Stations in each Assembly Constituency of the Legislative Assembly of NCT of Delhi, by the Returning Officer, by Draw of Lot in presence of all candidates, shall be done for verification of the result obtained from the Control Unit. This mandatory verification of VVPAT slip count of five (5) polling

stations in each Assembly Constituency shall be in addition to the provisions of Rule 56(D) of the Conduct of Elections Rules, 1961.

(j) Training and Awareness on use of EVMs and VVPATs:

The Commission directed the Chief Electoral Officer to ensure proper training of all the polling personnel regarding the use of EVMs and VVPATs, as well as to create widespread awareness amongst the citizens, political parties, contesting candidates, their polling agents and other stakeholders about the use of EVMs and VVPATs. The Commission has also directed that sufficient number of Mobile Vans for each Assembly Constituency should be deployed for demonstration and awareness on use of VVPATs (practice of vote casting by electors).

(k) GPS tracking of movement of EVMs and VVPATs

The Commission has instructed the Chief Electoral Officer that end-to-end movement of all EVMs and VVPATs including reserve EVMs & VVPATs shall be carefully monitored at all times, for which all Sector Officers' vehicles with Reserve EVMs and VVPATs shall mandatorily be fitted with GPS tracking system.

(l) Defective EVM/VVPAT Protocol

Some EVMs fail to function due to any mechanical, structural or physical defect like faulty switches, broken button, faulty connection etc. However, these never record Wrong Vote.

- (i) EVMs are checked for defects 3 times- during FLC, candidate setting and start of poll.
- (ii) Serial Numbers and defects of these EVMs are noted and EVMs are sent to the manufacturers for analysis and repair.
- (iii) Manufacturers follow same security protocols during repair as they do for manufacturing new EVMs.

(m) None of the Above (NOTA) in EVMs and VVPATs:

As usual, there will be 'None of the Above' option for the elections. On the BUs, below the name of the last candidate, there will be a button for NOTA option so that electors who do not want to vote for any of the candidates can exercise their option by pressing the button against NOTA. Similarly, on Posted Ballot Papers also there will be a NOTA Panel after the name of the last candidate. The symbol for NOTA as given below will be printed against the NOTA Panel.



As part of the SVEEP, there are awareness programmes to bring this option to the knowledge of voters and all other stakeholders.

(n) Photographs of Candidates on EVM Ballot Paper

In order to facilitate, the electors in identifying the candidates, the ECI has prescribed an additional measure by way of adding provision for printing the photograph of candidate also on the ballot paper to be displayed on the EVM (Ballot Unit) and on Postal Ballot Papers. This will help avoid any confusion, which may arise when candidates with same or similar names contest from the same constituency. For this purpose, the candidates are required to submit to the Returning Officer, their recent Stamp Size photograph as per the specifications laid down by the Commission.

7. Deployment of Polling Personnel and Randomization

Polling parties shall be formed randomly, through the special randomization IT application. Three-stage randomization will be adopted. First,

from a wider district database of eligible officials, a shortlist of a minimum 120% of the required numbers will be randomly picked up. This group will be trained for polling duties. In the second stage, from this trained manpower, actual polling parties as required shall be formed by random selection software in the presence of General Observers. In the third randomization, the polling stations will be allocated randomly to these polling parties just before the polling party's departure. There shall be such randomization for Police personnel and Home Guards also, who are deployed at the polling stations on the poll day.

8. Electronically Transmitted Postal Ballot System (ETPBS) for Service Voter:

During Special Summary Revision of last part of electoral rolls with reference to 01.01.2020 as the qualifying date, efforts have been taken by the Commission to maximize the enrollment of service voters with correct particulars.

Recently concluded General Election to Lok Sabha in May 2019, ETPBS was used in all States for all Parliamentary Constituencies and record turnout of about 61 percent was seen. The Commission has decided to use ETPBS for Service Voters in ensuing Assembly Election of NCT of Delhi.

9. Affidavits of Candidates

(a) All Columns to be filled in:

In pursuance of the judgment dated 13th September, 2013 passed by the Supreme Court in Writ Petition (C) No. 121 of 2008 (Resurgence India Vs Election Commission of India and Another), which among other things makes it obligatory for the Returning Officer "to check whether the information required is fully furnished (by the candidate) at the time of

filing of affidavit with the nomination paper”, the Commission has issued instructions that in the affidavit to be filed along with the nomination paper, candidates are required to fill up all columns. If any column in the affidavit is left blank, the Returning Officer will issue a notice to the candidate to file the revised affidavit with all columns duly filled in. After such notice, if a candidate still fails to file affidavit complete in all respects, the nomination paper will be liable to be rejected by the Returning Officer at the time of scrutiny.

(b) Changes in the Format of Nomination Form and Affidavit in Form 26:

Vide Notifications dated 16th September, 2016 and 7th April, 2017, Part IIIA of Nomination Forms 2A & 2B and Part II of Nomination Forms 2C, 2D & 2E have been amended. Affidavit in Form 26 has also been amended vide Notification dated 26th February, 2019 making provisions of (i) Mandatory disclosure of 'PAN' for candidates who have been allotted the number or to state clearly that 'No PAN allotted' for those candidates without a PAN; (ii) Details of total income as declared in the Income Tax return filed in the last 5 years to be declared for candidate, spouse and HUF; and dependents (iii) Details to be provided of Assets (Movable/immovable) held abroad including beneficial interest in any offshore entity/trust by self, spouse, HUF or Dependents. Copy of amended Nomination Forms and Affidavit are available on the Commission's website <https://eci.gov.in> > Menu > Candidate nomination & other Forms.

(c) Eco-friendly elections-

Commission has been asking all the political parties to use only environment-friendly material for campaign purposes since long. In this connection, on 26.02.2019, Commission again instructed that all political parties should take adequate steps and measures to not use single-use

plastic as campaign materials (posters, banners etc.,) during the elections in the interest of human health and environment.

Further, the Hon'ble High Court, Kerala in its Order dated 11th March, 2019 in WP(C) No. 7193 of 2019 (B.S. Syamkumar Vs. State of Kerala & Others) has taken note of the Commission's direction in the letter No. 4/3/2019/SDR dated 26.02.2019 regarding making our elections eco-friendly and passed the following Order: -

"..... We also deem it appropriate to order that all candidates and the National/State Political Parties must strictly adhere to the aforequoted guidelines of the Election Commission, so that only the eco-friendly materials are used during the election campaign and there is no use of PVC Flex Boards and other such non bio-degradable materials as campaign material, in the State of Kerala."

Recently, NGT has also asked all concerned for close monitoring of Election Commission of India's instructions in this regard.

The Commission has issued advisories on several occasions urging political parties and candidates to avoid single-use plastic and non-biodegradable material in their election campaign activities.

(d) Advisory to Political Parties regarding silence period-

For reviewing the working of Section 126 in the context of advancements in communication technology and rise of social media a Committee was constituted by the Commission with the mandate of studying the provisions of Section 126 of the Representation of the People Act, 1951 and other related provisions and to make suitable recommendation in this regard. The Committee submitted its report to the Commission on 10th January, 2019. Among other proposals, the Committee has proposed for an advisory to political parties for compliance with the letter and spirit of the provisions of Section 126. The Commission

called upon all political parties to instruct and brief their leaders and campaigners to ensure that they observe the silence period on all forms of media as envisaged under Section 126 of the RP Act, 1951, and their leaders and cadres do not commit any act that may violate the spirit of Section 126.

In a multi-phased election, the silence period of last 48 hours may be on in certain constituencies while campaign is ongoing in other constituencies. In such event, there should not be any direct or indirect reference amounting to soliciting support for parties or candidates in the constituencies observing the silence period.

During the silence period, star campaigners and other Political Leaders should refrain from addressing the media by way of press conferences and giving interviews on election matters.

10. Candidates with Criminal Cases

Candidates with criminal antecedents are required to publish information in this regard in newspapers and through Television channels on three occasions during the campaign period. A political party that sets up candidates with criminal antecedents is also required to publish information about criminal background of its candidates, both in its website and also in newspapers and Television channel on three occasions. Instructions in this regard has been issued on 10th October 2018. This requirement is in pursuance of the judgement of the Hon'ble Supreme Court in Writ Petition(C) No. 784 of 2015 (Lok Prahari Vs. Union of India & Others) and Writ Petition(Civil) No. 536 of 2011 (Public Interest Foundation & Ors. Vs. Union of India & Anr.).

11. District Election Management Plan (DEMP)

The District Election Officers have been asked to prepare a comprehensive District Election Management Plan in consultation with

SSPs/SPs and Sector Officers, including the route plan and the communication plan for conduct of elections. These plans will be vetted by the Observers taking into account vulnerability mapping exercise and mapping of critical polling stations, in accordance with Election Commission of India's extant instructions.

12. Booth Level Management Plan

An innovative "bottom up" approach of booth level planning and management has been implemented in the NCT of Delhi where in Booth Level plans for Polling Stations have been prepared containing all information and Standard Operating Procedures (SOP) for response for smooth conduct of elections at each Polling Station. These booth level Plans have been used to prepare AC level, District level and UT level Election Management Plans.

13. Communication Plan

The Commission attaches great importance to preparation and implementation of a perfect communication plan at the district/constituency level for the smooth conduct of elections and to enable concurrent intervention and mid-course correction on the poll day. For the said purpose, the Commission has directed the Chief Electoral Officer of NCT of Delhi to coordinate with the officers of Telecommunication Department in the State headquarters, BSNL/MTNL authorities, the representatives of other leading service providers in the State so that network status in the State is assessed and communication shadow areas be identified. The CEO has also been instructed to prepare the best communication plan in the UT and make suitable alternate arrangements in the communication shadow areas by providing Satellite Phones, Wireless sets, Special Runners etc.

14. Model Code of Conduct

The Model Code of Conduct comes into effect immediately from the announcement of schedule. All the provisions of the Model Code will apply to the whole of NCT of Delhi with regard to all candidates, political parties and the government of the said UT. The Model Code of Conduct shall also be applicable to the Union Government in so far as announcements/policy decisions pertaining to/for the NCT of Delhi.

The Commission has made elaborate arrangements for ensuring the effective implementation of the MCC Guidelines. Any violations of these Guidelines would be strictly dealt with and the Commission re-emphasizes that the instructions issued in this regard from time to time should be read and understood by all Political Parties, contesting candidates and their agents/representatives, to avoid any misgivings or lack of information or inadequate understanding/interpretation. The Governments of the poll-bound UT has also been directed to ensure that no misuse of official machinery/position is done during the MCC period.

The Commission has also issued instructions for swift, effective and stringent action for enforcement of Model Code of Conduct during the first 72 hours of announcement of the election schedule and also for maintaining extra vigilance and strict enforcement action in the Last 72 hours prior to the close of polls. These instructions have been issued in the form of Standard Operating Procedures (SOPs) for compliance by the field election machinery.

15. Videography/ Webcasting/CCTV Coverage:

All critical events will be video-graphed. District Election Officers will arrange sufficient number of video and digital cameras and camera teams for the purpose. The events for videography will include filing of nomination papers and scrutiny thereof, allotment of symbols, First Level

Checking, preparations and storage of Electronic Voting Machines, important public meetings, processions etc. during election campaign, process of dispatching of postal ballot papers, polling process in identified vulnerable polling stations, storage of polled EVMs and VVPATs, counting of votes etc. Additionally, CCTVs will be installed at important Border Check Posts and Static Check Points for effective monitoring and surveillance. Further, the Commission has directed that Webcasting, CCTV coverage, Videography and Digital cameras will also be deployed inside critical polling booths and polling booths in vulnerable areas to closely monitor the proceedings on the poll day without violating secrecy of voting process.

16. Measures to Prevent Public Nuisance:

(a) Usage of eco-friendly substances for preparing election campaign/ publicity material- Considering the long-term deleterious impact of materials like plastics, polythene etc. on the life-giving and life-sustaining environment, the Commission, has directed that all political parties, contesting candidates and their authorized agents etc., shall desist from utilizing environmentally hazardous materials like plastics, polythene etc. for the preparation and usage election-related publicity materials during the ensuing General Elections to the Legislative Assemblies of NCT of Delhi. The DEOs and ROs are directed to emphasize the importance of environment protection and preservation during the meetings with the political parties and contesting candidates and ensure that the instructions of the Commission with regard to the usage of non-eco-friendly materials like plastics, polythene etc. during electioneering shall be adhered to by all concerned. The CEO shall impress upon the importance of using eco-friendly and bio-degradable materials for campaign material to various political parties in the UT and issue necessary instructions in this regard.

(b) Restrictions on the use of Loudspeakers:- The Commission is genuinely concerned about the serious 'noise pollution' and great disturbance to the peace and tranquility of the general public by the reckless, widespread and flagrant use of loudspeakers during election canvassing and campaign by candidates, political parties and their agents. In particular, the student community, gets seriously disturbed and adversely impacted as their studies are badly hampered because the loudspeakers start blaring from very early hours in the morning and continue to do so throughout the day and till extremely late hours in the night. Similarly, the aged, the infirm and the sick whether in institutions, hospitals, etc. or at home, are also affected. The Commission has directed that the use of public address system or loudspeakers or any sound amplifier, whether fitted on vehicles of any kind whatsoever, or in static position used for public meetings for electioneering purposes, during the entire election period starting from the date of announcement of election and ending with the date of declaration of results, shall not be permitted at night between 10.00 p.m. and 6.00 a.m.

Further, no loudspeakers fitted on vehicles of any kind or in any other manner whatsoever shall be permitted to be used during the period of 48 hours ending with the hour fixed for the conclusion of the poll in any polling area.

Moreover, for maintenance for law and order and prevention of loudspeaker use for inciting tension in a politically surcharged atmosphere, District Administrations is advised to consider any application for permission to use loudspeakers after the aforesaid prohibitory period of 48 hours, on merit of each application and keeping in view the need to maintain proper law and order till the completion of election.

Also, the Commission solicits the cooperation and collaboration of all

the esteemed stakeholders, notably the political parties and contesting candidates, to refrain from using loudspeakers and sound amplification in the vicinity of educational institutions like schools and colleges, hospitals, senior citizens homes, sanatoriums and other facilities tending to the sick, infirm or the needy.

17. Law and Order, Security Arrangements and Deployment of Forces:

Conduct of elections involves elaborate security management, which includes not just the security of polling personnel, polling stations and polling materials, but also the overall security of the election process. Central Armed Police Forces (CAPFs) are deployed to supplement the local police force in ensuring a peaceful and conducive atmosphere for the smooth conduct of elections in a free, fair and credible manner. In view of the same, the very preparation of poll schedule, sequencing of multi-phase elections and choice of constituencies for each phase had to follow the logic of force availability and force management.

The Commission has taken various measures to ensure free and fair elections by creating a conducive atmosphere in which each elector is able to access the polling station and cast his/her vote without being obstructed or being unduly influenced/ intimidated by anybody.

Based on the assessment of the ground situation, Central Armed Police Forces (CAPFs) and State Armed Police (SAP) drawn from other States will be deployed during the election. The CAPFs shall be deployed well in advance for area domination, route marches in vulnerable pockets, point patrolling and other confidence building measures to re-assure and build faith in the minds of the voters, especially those belonging to the weaker sections, minorities etc. CAPFs shall be inducted well in time for undertaking area familiarization and hand-holding with local forces and all other standard security protocols for movement, enforcement activities

etc in these areas will be strictly adhered to. The CAPFs/SAP shall also be deployed in the Expenditure Sensitive Constituencies and other vulnerable areas and critical polling stations as per the assessment of ground realities by the CEO of NCT of Delhi, in consultation with the various stakeholders. On the Poll-eve, the CAPFs/SAP shall take position in and control of the respective polling stations and will be responsible for safeguarding the polling stations and for providing security to the electors and polling personnel on the poll day. Besides, these forces will be used for securing the strong rooms where the EVMs and VVPATs are stored and for securing the counting centers and for other purposes, as required.

The CEO will ensure a day-to-day monitoring of the activities and deployment of the CAPFs/SAP in the NCT of Delhi to optimize the usage and effectiveness of these forces for conducting peaceful and transparent elections and inform the Commission periodically. Further, the entire force deployment in the assembly segments shall be under the oversight of the Central Observers deputed by the Commission.

The Commission lays a special emphasis on the advance preventive measures to be taken by the District Magistrates and Police authorities to maintain the Law & Order and to create atmosphere conducive for the conduct of free and fair election. The Commission will be constantly monitoring the ground situation closely and will take appropriate measures to ensure peaceful, free and fair polls in the State.

18. Protection to Electors of SC/ST and Other Weaker Sections:

As per Section 3 (1) of Scheduled Castes and Scheduled Tribes (Prevention of Atrocities) Act, 1989 (as amended in 2015), whoever, not being a member of a Scheduled Caste or Scheduled Tribe, forces or intimidates a member of a Scheduled Caste or a Scheduled Tribe not to

vote or to vote for a particular candidate or to vote in a manner other than that provided by law, or not to stand as a candidate etc., shall be punishable with imprisonment for a term which shall not be less than six months but which may extend to five years and with fine. The Commission has asked the NCT of Delhi to bring these provisions to the notice of all concerned for prompt action. In order to bolster the confidence of the voters hailing from vulnerable sections especially SCs, STs etc. and enhance their conviction and faith in the purity and credibility of the poll process, CAPFs/SAP shall be extensively and vigorously utilized in patrolling conducting route marches and undertaking other necessary confidence building measures under the supervision of the Central Observers.

19. Election Expenditure Monitoring:

Comprehensive instructions for the purpose of effective monitoring of the election expenditure of the candidates have been issued, which include formation of Flying Squads (FS), Static Surveillance Teams (SST), Video Surveillance Teams (VST), involvement of State Police, Investigation Directorate of Income Tax Deptt., Enforcement Directorate, Financial Intelligence Unit (FIU-IND), DRI, RPF, Commercial Tax Department and Narcotics Control Bureau. State Excise Department has been asked to monitor production, distribution, sale and storage of liquor and inducements in the form of free goods during the election process. The functioning and operations of the Flying Squads/Mobile Teams shall be closely monitored using GPS Tracking & the use of cVIGIL App.

For greater transparency and for ease of monitoring of Election Expenses, candidates would be required to open a separate bank account and incur their election expenses from only that account. The Investigation Directorate of Income Tax Dept. has been asked to activate Air Intelligence Units in the airports of the State and also to gather intelligence and take

necessary action to check movement of large sums of money in the NCT of Delhi.

Some new initiatives taken by the Commission to strengthen the Expenditure Monitoring mechanism are:

(a) Standard Operating Procedure (SOP) for seizure and release of cash: For the purpose of maintaining purity of elections, the Election Commission of India has issued a Standard Operating Procedure for Flying Squads and Static Surveillance Teams, constituted for keeping vigil over excessive campaign expenses, distribution of items of bribe in cash or in kind, movement of illegal arms, ammunition, liquor, or antisocial elements etc. in the constituencies during election process.

In order to avoid inconvenience to the public and also for redressal of their grievances, if any, the Commission has issued instruction no. 76/Instructions/EEPS/2015/ Vol-II dated 29.05.2015 stating that a committee shall be formed comprising three officers of the District, namely, (i) CEO, Zila Parishad/CDO/P.D, DRDA (ii) Nodal Officer of Expenditure Monitoring in the District Election Office (Convener) and (iii) District Treasury Officer. The Committee shall suo-moto examine each case of seizure made by the Police or SST or FS and where the Committee finds that no FIR/Complaint has been filed against the seizure or where the seizure is not linked with any candidate or political party or any election campaign etc., as per SOP, it shall take immediate steps to order release of such cash etc. to such persons from whom the cash was seized after passing a speaking order to that effect. In no case, shall any matter relating to seized cash/seized valuables shall be kept pending in Malkhana or treasury for more than 7(seven) days after the date of poll, unless any FIR/Complaint is filed.

(b) Accounting of the expenditure incurred for campaign vehicles –

It has come to the notice of the Commission that the candidates take

permission from the Returning Officer for use of vehicles for campaign purpose, but some candidates do not show the vehicle hiring charges or fuel expenses in their election expenditure account. Therefore, it has been decided that unless the candidate intimates the R.O. regarding withdrawing vehicles from campaigning, the notional expenditure on account of campaign vehicles will be calculated based on the number of vehicles for which permission has been granted by the Returning Officer.

(c) Account Reconciliation Meeting: In order to reduce litigation relating to expenditure accounts, a reconciliation meeting will be convened by the DEOs before final submission of the accounts, on the 26th day after the declaration of the results.

(d) Accounting for publicity of criminal antecedents: In Pursuance of Hon'ble Supreme Court Judgement dated 25.09.2018 in WP(C) No. 536 of 2011, the candidates as well as the concerned political parties shall issue a declaration, in the format prescribed, in widely circulated newspapers and on electronic media in the state regarding the criminal antecedents of the candidates at least thrice after filing of the nomination papers. Candidates are required to maintain expenditure incurred by them in this regard in their accounts and the same shall be mentioned in their Abstract Statement of election expenses to be submitted by them to the concerned DEOs along with their accounts of election expenses within 30 days of declaration of results. Political parties are also required to show the amount incurred by them in this regard in their Statement of Election Expenses to be submitted by them to ECI (recognized political party)/ CEO (unrecognized political party) within 75 days of completion of Assembly Election.

(e) Expenditure incurred on candidates' Booth/(Kiosk) and on TV/Cable

Channel / Newspaper owned by party for promoting the electoral prospects of the candidate in the account of the candidate:

The Commission, on further examination of the relevant provisions of section 77(1) of the R. P. Act, 1951, had decided that the candidates' booths set up outside the polling stations should hereinafter be deemed to have been set up by the candidates as part of their individual campaign and not by way of general party propaganda and as such all expenditure incurred on such candidates' booths shall be deemed to have been incurred/authorized by the candidate/his election agent so as to be included in his account of election expenses.

Further, the Commission, after taking into consideration various references/complaints from various sources in the above matter, has directed that if the candidate(s) or their sponsoring parties utilize TV/Cable Channels/Newspapers owned by them for promoting the electoral prospects of the candidate, the expenses for the same, as per standard rate cards of the channel/newspaper, have to be included by the candidate concerned in his Election Expenditure Statement, even if they actually do not pay any amount to the channel/newspaper.

In pursuance of the Commission's aforesaid decisions, Schedule 6 and Schedule 4 in Abstract Statement of Election Expenses have been amended and incorporated accordingly in the Compendium of Instructions on Election Expenditure Monitoring.

(f) Ceiling of Election Expenses for Candidates:

The election expense ceiling for candidates has been revised by the Government of India vide Notification dated 28th February, 2014. The maximum limit of election expenses for candidates for the Assembly Constituencies in NCT of Delhi is Rs. 28 lakhs. All candidates are required to

furnish their accounts of expenditure within 30 days of declaration of results.

(g) Final Accounts by Political Parties:

All Political Parties sponsoring candidates for the Legislative Assembly elections are required to maintain day-to-day accounts of all election campaign expenses and submit the final accounts to the Commission/CEO within 75 days of the completion of such election. Such accounts will be uploaded on the website of the Commission for public viewing. For the sake of transparency and reconciliation of accounts of political parties and candidates, the political parties have to file a part Election Expenditure statement in addition to the final statement of election expenditure in respect of lump-sum payments made by the party to the candidate within 30 days after declaration of results of election to Legislative Assemblies in prescribed format.

20. Effective use of Media:

(a) Media Engagement:

The Commission has always considered the media as an important ally and a potent force multiplier in ensuring an effective and efficient election management. Hence, the Commission has directed to the CEO of poll going NCT of Delhi to take the following measures for positive and progressive engagement and interaction with the media:

- i) Regular interaction with the media during the elections and maintaining an effective and positive line of communication with media at all times.
- ii) Effective steps to sensitize the media about the Election Code.
- iii) Authority letters will be issued to all accredited media for the polling day and day of counting.

The Commission expects the media to play a positive, pro-active and constructive role in supplementing and facilitating the efforts towards delivery of free, fair, transparent, participative, peaceful and credible elections.

(b) Pre-Certification of Political Advertisements and monitoring of suspected cases of paid news:

Media Certification and Monitoring Committees (MCMC) are in place at all the districts and state level. All political advertisements proposed to be issued on electronic media shall require pre-certification from the concerned MCMC.

Political advertisement in all electronic media/TV Channels/Cable Network/Radio including private FM channels/Cinema halls/audio-visual displays in public places/voice messages & bulk SMS over phone and social media & internet websites shall come within the purview of pre-certification.

MCMCs will also keep a strict vigil on suspected cases of paid news in media and suitable action will be taken in confirmed cases after following all due procedures.

(c) Use of Social Media in election:

The Commission has clear guidelines with regards to use of social media by political parties and candidates in elections. Followings are the key points of these guidelines –

- i) Legal provisions relating to election campaigning shall also apply to social media in the same manner as they apply to any other media.
- ii) Candidates are required to furnish details of their social media account (if any) at the time of filing of nominations.
- iii) Since Social Media is also electronic media by definition, all political advertisement on Social Media will also require pre-certification from

Media Certification & Monitoring Committees (MCMC).

- iv) Candidates and political parties shall include all expenditure on campaigning, including expenditure on advertisement on social media in their election expenditure account. This among other things shall include payments made to internet companies and websites for carrying advertisements and also campaign related operational expenditure on making creative development of content, salaries and wages paid to the team of workers employed to maintain their social media account.
- v) All the provisions of Model Code of Conduct shall also apply to the content being posted on social media by candidates and political parties.

(d) Monitoring of Electronic and Social Media:

(i) Voluntary Code of Ethics for Social Media:

On the lines of “Voluntary Code of Ethics” implemented during the Lok Sabha election 2019, IMAI on behalf of its member social media platforms has agreed to observe “Voluntary Code of Ethics” in the ongoing elections and all future elections.

(ii) Monitoring on Electronic Media:

All the election management related news on all the major national and regional news channels during elections would be monitored vigorously. If any untoward incident or violation of any law/rule is noticed, action would be taken immediately. Reports of monitoring would also be forwarded to the CEOs concerned. Office of CEO will ascertain status on each and every item and file ATR/Status Report.

21. Training of Election Officials:

The Training of the electoral officers of Delhi began well in advance

in September 2019. The Training Programs themes, target groups, nature and number were decided after taking into account the requirements of CEO Delhi. The following are the thematic and statistical details of the Program-

- a) **Training of District Election Officers (DEOs):** A one day interactive workshop was conducted for the 11 DEOs of Delhi on 22 October 2019. Experience sharing, discussions on best practices and suggestions were the focus of the workshop. Thematic experts facilitated the Workshop.
- b) **Certification Programme for Returning Officers (ROs):**
The Returning Officers underwent intensive 4-days Training Programme from 03 to 06 September 2019 at IIIDEM Campus. 52 ROs were trained in 2 batches. Another round of training for 02 DEOs and 25 ROs was conducted at IIIDEM from 16th to 19th December, 2019
- c) **Certification Programme for Assistant Returning Officers (AROs):**
An intensive 4 day Certification Program was conducted for 117 AROs in 4 batches from 29 October – 1 November 2019. The Program scope ranged from the foundational level thematic knowledge an ARO needs, to the numerous situational level responses expected of an ARO.
- d) **Workshop on EVM/VVPAT for State Level Master Trainers (SLMTs), District Level Master Trainers (DLMTs) and District Level Information Officers (DIOs):**
A one day Program on EVM/VVPAT comprising of Administrative Procedures and Hands-on Training was provided to 38 participants on 05 October 2019.
- e) **Training on ICT Applications for all Election Officials, State Level Master Trainers (SLMTs), District Level Master Trainers (DLMTs) and District Level Information Officers (DIOs):**
A one day training on various ICT applications comprising of Procedures and Hands-on Training was provided to the participants on

02nd December 2019.

22. Systematic Voters' Education and Electoral Participation (SVEEP):

The Commission works on the premise of 'No Voter to be Left Behind' in its endeavor to realize universal adult suffrage. As per extant directions of the Commission, State SVEEP Plans have been developed, approved and the implementation is being closely monitored.

The Main pillars of SVEEP activities for the upcoming Delhi Legislative Assembly Election, 2020 in the State are increase in Voter registration and turnout, qualitative participation, EVM-VVPAT awareness, sensitization of election staff, general public, political parties and the family members of PwDs electors for their participation, disseminating reliable and timely information.

Facility of Postal Ballot being made available for Persons with Disabilities and Senior citizens above 80 years at first time & special outreach activities is being carried out to publicize the details and procedure of the said facilities.

Voter Facilitation Centers will be active in the States to facilitate voters. **Voter Helpline – 1950** is activate across the country to cater the voter's queries and in addition, "Voter Helpline App" has also been launched. SMS facility has been made available on 1950 to enable electors verify their names on the Electoral Roll (Voter List).

Steps have been taken up to ensure wide dissemination of election related information, as well as to ensure adequate facilitation measures for enhancing participation of people in polling. Reminder services on poll days have been planned.

Accessibility Observers is being deployed to oversee the efficient and effective implementation of all instruction of the Commission related to Accessible Elections at field level.

Services of Electoral Literacy Clubs, “Chunav Pathshala” are being used for connecting with youth for enhancing awareness, disseminate information, motivation and facilitation among youth for both, enrollment and use of EVM and VVPAT and as such for the entire electoral process.

‘Lowest turnout’ Polling Stations have been identified, reasons for the low turnout analyzed and targeted interventions based on the findings for enhanced IMF (Information, Motivation and Facilitation) are being rolled out to meet the objective of ‘No voter to be Left Behind’.

Special Outreach activities have been taken up for targeted groups i.e Youth, Women, PwD, Senior Citizens, NRI voters, Service Personnel, Migrants and Transgender.

Endeavour shall be taken up for covering practically all areas of relevance to promote informed and ethical participation besides other important information through Television, Radio, Print, Social and Digital Media, Cinemas and through Outdoor media taken up by the Chief Electoral Office and District Election Offices. NGOs, CSOs and other partners are also brought along to access their huge existing networks spread across remotest corners of the State.

23. Deployment of Central Observers:

(a) General Observers

The Commission will deploy General Observers in adequate number to ensure smooth conduct of election. The Observers will be asked to keep a close watch on every stage of the electoral process to ensure free and fair election.

(b) Police Observers.

The Commission would deploy IPS officers as Police Observers at District/AC level, depending upon the need, sensitivity and assessment of

ground situation of the District/AC, wherever required. They will monitor all activities relating to force deployment, law and order situation and co-ordinate between Civil and Police administration to ensure free and fair election.

(c) Special Observers.

In exercise of the plenary powers conferred on it by Article 324 of the Constitution of India, the Commission deploys Special Observers who belong to All India Services and various Central Services. The over-arching spirit of deploying Special Observers is to objectively assess the poll preparedness, identify the critical gaps and guide the DEO/RO to ensure free and fair elections. By dint of their seniority, long experience in the administrative services, in-depth administrative experience, acumen and understanding Special Observers guide, advice and facilitate the efforts and initiatives of the DEO/RO in making necessary poll arrangements and conducting the election in a free, fair, transparent, peaceful and participatory manner.

(d) Expenditure Observers.

The Commission has also decided to appoint adequate number of **Expenditure Observers** and **Assistant Expenditure Observers** who will exclusively monitor the election expenditure of the contesting candidates. **Control room and Complaint Monitoring Centre with 24 hours toll free numbers** shall be operative during the entire election process. Banks and Financial Intelligence Units of Government of India have been asked to forward suspicious cash withdrawal reports to the election officials. Comprehensive instructions for the purpose of effective monitoring of the election expenditure of the candidates have been separately issued by the Commission and are available on the ECI website (<https://eci.gov.in/>).

(e) Micro Observers

As per the extant instructions, the General Observers will also deploy Micro-Observers, from amongst Central Government/PSUs Officials, to observe the poll proceedings on the poll day in critical/vulnerable polling stations. Micro-Observers will observe the proceedings at the polling stations on the poll day, right from the conduct of mock poll, to the completion of poll and the process of sealing of EVMs and VVPATs and other documents so as to ensure that all instructions of the Commission are complied with by the Polling Parties and the Polling Agents. They will report to the General Observers directly regarding any vitiation of the poll proceedings in their allotted polling stations.

24. Use of ICT and Mobile Applications:

The Commission has always prioritized voter awareness and put extensive focus on Voter Education, Enrolment of young voters, and conduct of free and fair elections. By the dedicated use of the Information and Communication Technology, ECI has ushered in the era of greater participation and involvement of citizens in the election process. Following are the brief outlines of the Information and Communications Technologies to be used:

For Citizens, Candidate and Political Parties:

a) cVIGIL Application

cVIGIL provides time-stamped evidentiary proof of the Model Code of Conduct / Expenditure Violation by empowering every citizen to click a photo or video using his or her smartphone. The application is based on GIS technology and this unique feature of auto location provides fairly correct information which can be relied upon by flying squads to navigate to the right

spot of incidence and take prompt action. cVIGIL acts not only as a potent decision support system tool for election machinery but also ensures the participation of common man in conducting free and fair elections. This app prioritizes the speedy and effective actions by authorities and promised users status report within 100 minutes. The “100-minute” rule makes the app a reliable way to report violations. Real-time status tracking and monitoring also help to fill in all the existing gaps and creates a fast-track complaint reception and redressal system.

The inbuilt features of the app prevent its misuse. The app can only be used to register complaints about MCC violations. The user will only get 5 minutes to report an incident after having clicked a picture/ video. To prevent being put on the false scent, the app does not allow uploading of the pre-recorded videos/ photos, neither would it allow users to save photos/ videos clicked from this app into the phone gallery. Further, the app can only be active in the NCT of Delhi where elections have been announced. The moment a citizen exits Delhi; the app will become inactive.

GIS-based tagging is one of the most important features of the application. The app automatically enables a geo-tagging feature when users switched on their camera in the cVIGIL to report a violation. In a way, this will create an incentive for others also to actively use the platform; besides creating reputational benefits for civic-minded users.

This time c-VIGIL application users were also provided with the new facility to submit Voices recording as a part of the evidence with location marking apart from photo and video. To speed up the process of disposal of cases the Commission has also provided a mobile application for Returning Officer to take prompt decisions on the move. Since its first pilot in five states’ Assembly General elections during October-December 2018 till the Jharkhand State Assembly General elections during November-December 2019, a total

number of **1,71,745 cases** have been filled through cVIGIL and from which **1,27,567** (74%) of the cases have been found correct.

The Application is available on both the Google Play Store and App Store. URL for

Android:

https://play.google.com/store/apps/details?id=in.nic.eci.cvigil&hl=en_IN

and IOS (App Store): <https://apps.apple.com/in/app/cvigil/id1455719541>

b) Model Code of Conduct Portal:

All model code of conduct violation cases filed directly with ECI and CEOs have been now digitized and kept in public view with complete details. Thus by the use of the Information and Communications Technology, ECI has ushered in the era of greater participation and involvement of citizens on the one hand and openness in bringing out Model Code of Conduct Violations cases in the public view on <https://cvigil.eci.gov.in/mcc>

c) Voter Helpline Mobile Application

The Voter helpline app launched before the Lok Sabha Election and has seen tremendous success amongst voters. The app was extensively used for voter search, filling up forms, complaints, viewing of contesting candidates and results. The Voter Helpline app has been the most important Mobile app of the Election Commission of India. The app was used **1.5 billion times** by now since the app launched. **52 Million electoral search** have been performed through the mobile app. Electoral Registration Officer, District Election Officer, and the Chief Electoral Officer and can make a direct call to them from the app. The Voter Helpline App will be available for all users of NCT of Delhi to search their name in electoral roll, fill up electoral forms for new registration, change in details etc., lodge any grievance, know about their polling station, call up polling officials, and know about the elections.

To enable voters to download the digital photo voter slip in their mobile

application, voters can continue to link up their mobile phone with EPIC card on the Voter Helpline App and download the Digital Photo Voter slip containing QR code which is to be used for booth app. Those Voters carrying Digital Photo voter slip within Voter Helpline App can carry mobile phones inside polling station only upto Polling Official using booth app and use it instead of printed copy.

The application is available on both the Google Play Store: https://play.google.com/store/apps/details?id=com.eci.citizen&hl=en_IN and App Store: <https://apps.apple.com/us/app/voter-helpline/id1456535004>

d) Persons with Disability Application (PwD)

The PwD Mobile Application has been developed keeping PwD voters in mind and requires minimal knowledge of technology. The app has accessibility features such as Voice over prompt, high contrasting interface, easy navigation, and access to Booth Level officers. The PwD users can search their detailed profile by entering the EPIC card number.

In order to facilitate voting by PwDs electors, Commission has started some critical and focused initiatives like providing wheelchair facilities during elections, volunteer assistance in the booth, and transport to the polling station. Further, to facilitate visually impaired people, the Commission has introduced a very important feature in the PwD application, which reads out the full candidate list with name and serial number to the voter. In addition, the voter can select the desired number from the ballot list and cast their vote with ease. **47,727 requests** for marking themselves as PwD have been received from the app. Till today **31,05,355 user** has viewed their PwD status.

The Application is available on the Google Play Store and can be downloaded using the given link:

https://play.google.com/store/apps/details?id=pwd.eci.com.pwdapp&hl=en_IN

e) Suvidha Mobile App:

The Candidate App provides relevant information to the candidates about the status of their Nomination and Permissions. All the permissions for meetings, rallies, loudspeakers, the temporary office will be handled through the online portal. The candidate, Political parties or any representative of the candidate can apply directly on <https://suvidha.eci.gov.in> and thereafter receive the permission approval status on the Candidate App. It obviated manual intervention in granting permissions as the applications will be processed on a first come first serve basis.

The application will be available during the Delhi Legislative Assembly election, for Candidates / Political Parties / Agents to download and use to track the nomination and permission status from the Google Play store https://play.google.com/store/apps/details?id=suvidha.eci.gov.in.candidate_app

f) National Grievance Services Portal and Toll free voter helpline no. 1950:

A unified toll-free number 1950 has been established. Any citizen can call on this toll-free number to get Information, Feedback, Suggestions, and Complaints. District contact Voter Helpline canters to address all the grievances had also been placed, where this system ensures that a caller can receive all voter facilitation services in his local language. Any citizen can reach now to all electoral services by simply calling 1950 from a landline or mobile. **3,793 cases of Information, Feedback, Suggestions, and Complaints**

have been registered in the National Grievance Service Portal during recent Assembly elections held in Jharkhand. 73.42% of the cases have been resolved. (i.e. 2,785)

The Citizens can lodge the election and Non-election related complaints using the NGSP portal. The portal will be accessible using the link: <https://eci-citizenservices.eci.nic.in/>.

g) Voter Turnout App and ECI Website

Voter Turnout App will be used to display real-time voter turnout details of each Assembly Constituency/ Parliamentary Constituency including the number of men, women and third gender. Not only citizens but the application can also be used by media houses to capture live voter turnout data. All phases of the elections will be displayed through this app in real-time. The Voter Turnout app will surely become a milestone in transparent elections. The application is available on the Google Play store https://play.google.com/store/apps/details?id=in.gov.eci.pollturnout&hl=en_IN

Keeping the requirement many other users now the estimated hourly Voter Turnout report is available on the ECI main website also. The URL of the Voter Turnout is <https://eci.gov.in/PollTurnOut/voterturnout-AC.htm>.

This Mobile App will be available in the upcoming election for all the users. A visitor can also drill down the report to see AC wise voter turnout also. This data is provisional data entered by the Returning Officers and is reconciled after the publication of index card.

New Technologies for Faster Voter Verification

Booth App

The Election Commission of India has embarked upon to use the ICT Mobile technologies to improve searching of the electors by Polling Staff thereby reducing Polling time drastically. Similarly, by marking the elector's attendance through newer mobile which processes the data in an offline environment, a real-time poll turnout can be made available to election officials and the citizens. Also by allowing marking of the voters, ECI proposes to bring about Artificial Intelligence in giving a prediction about the queue in the polling station upfront through the Voter Helpline Mobile app. Thus, an elector will get to know the best time to go for the polling. The poll party will scan the pre-printed booth slip consisting of a unique QR code to mark the attendance of electors for voting.

To achieve this triple objective, the ECI has launched an ICT application called 'Booth App', consisting of a simplified mobile app for Booth Level Officer and Polling Staff. The application Proof of Technology has successfully been tested at Hamirpur (UP) bye-election and its pilot has been conducted in Kasba Peth AC of Maharashtra, Samastipur PC of Bihar, and 10 ACs of Jharkhand.

To enable voters to download the digital photo voter slip in their mobile application, voters can continue to link up their mobile phone with EPIC card on the Voter Helpline App and download the Digital Photo Voter slip containing QR code which is to be used for booth app. Those Voters carrying Digital Photo voter slip within Voter Helpline App can carry mobile phones inside polling station only upto Polling Official using booth app and use it instead of printed copy.

The Booth App will now be utilized in selected assembly

constituencies of NCT of Delhi.

For Election Officials:

a) Enabling communications on real time environment (ENCORE)

This application has features for digitisation of candidate nomination, processing and granting of campaigning permissions, the publication of candidate affidavits and most importantly result management system.

ENCORE provides easy processing of candidates' applications in a multilingual format. As and when the applications will be digitized by Returning Officers, the information about the status of the application is reflected on the website and mobile applications. Once the candidature is final the citizen can download the list of contesting candidates. The complete profile of the candidates along with the affidavit is also available on <https://affidavit.eci.gov.in> and in the Voter helpline mobile app available on Android and Apple stores. Users can download affidavits of all candidates at the convenience of their mobile phones.

Total Nomination Applied by the candidates for Parliament General Elections-2019 10,360 and out of which 4,839 nominations have been accepted by the use of the ENCORE application of ECI where as 47,105 permissions requests have been applied from the ENCORE Portal (Suvidha) and 41,384 permissions have been granted.

During the Assembly General Elections conducted for Jharkhand in 2019, a total of 3,229 Nomination Applied by the candidates out of which 2,507 nominations were accepted by the use of the ENCORE application of ECI, where as 16,702 permissions requests have been applied from the ENCORE Portal (Suvidha) and 11,254 permissions have been granted.

Polling Station wise Counting is one of the most important features of ENCORE Application. Counting of Votes and Result declaration (At Booth

Level) will be handled in this Module by the Returning Officer. This module will be activated on counting day.

The result portal <https://results.eci.gov.in> would contain the information in a compiled manner such that citizens get to know the authentic and real-time results even before it is available in any media house. The result will not only be available through the website but also be available through the Mobile App i.e. Voter Helpline App and through the results trends TV.

(b) EVM Management System (EMS):

EVM Management System is designed to manage inventory of EVM units. One of the important modes to ensure a fair and transparent process in EVM management is the administrative protocol of the randomization of the machines before they are deployed in the Polling stations. This whole process will be done in the presence of Political Parties' representatives. The EVM Management System adds to the transparency and ensures that there is no manual intervention at any level from the manufacturer to the polling stations. The new mobile app for scanning and tracking of machine units ensures each machine is tracked in real-time. The App will be used for scanning at the warehouse level while unit movement from one location to another in AC after the first randomization.

Once FLC is successfully completed then EVMs and VVPATs will be randomized twice, once for allocation of machines to assembly constituencies and second to polling stations in the presence of candidates or their representatives before they are distributed for use in individual polling stations. The randomizations were carried out through EVM Management System(EMS) by the DEO in the presence of the representatives of political parties/candidates for complete transparency. The lists of EVMs and VVPATs containing the serial numbers of EVM and VVPAT allocated to particular polling stations were provided to the political parties/candidates.

25. Conduct of Officials

The Commission expects all officials engaged in the conduct of elections to discharge their duties in an impartial manner without any fear or favour. They are deemed to be on deputation to the Commission and shall be subject to its control, supervision and discipline. The conduct of all Government officials who have been entrusted with election related responsibilities and duties would remain under constant scrutiny of the Commission and strict action shall be taken against those officials who are found wanting on any account.

26. Schedules of General Election

The Commission has prepared the Schedules for holding General Election to the Legislative Assembly of NCT of Delhi after taking into consideration all relevant aspects like climatic conditions, academic calendar, major festivals, prevailing law and order situation in the State, availability of Central Police Forces, time needed for movement, transportation and timely deployment of forces and in-depth assessment of other relevant ground realities.

The Commission after considering all relevant aspects has decided to recommend to the Lieutenant Governor of the State of NCT of Delhi to issue notifications for the General Election under the relevant provisions of the Representation of the People Act, 1951, as per the **Annexure-1**.

The Commission seeks the active cooperation, close collaboration and constructive partnership of all the esteemed stakeholders in the

electoral process and strives to employ the collective synergies towards delivering a smooth, free, fair, peaceful, participative and festive General Assembly Election, 2020 in NCT of Delhi.

Sd/-

(SUMIT MUKHERJEE)

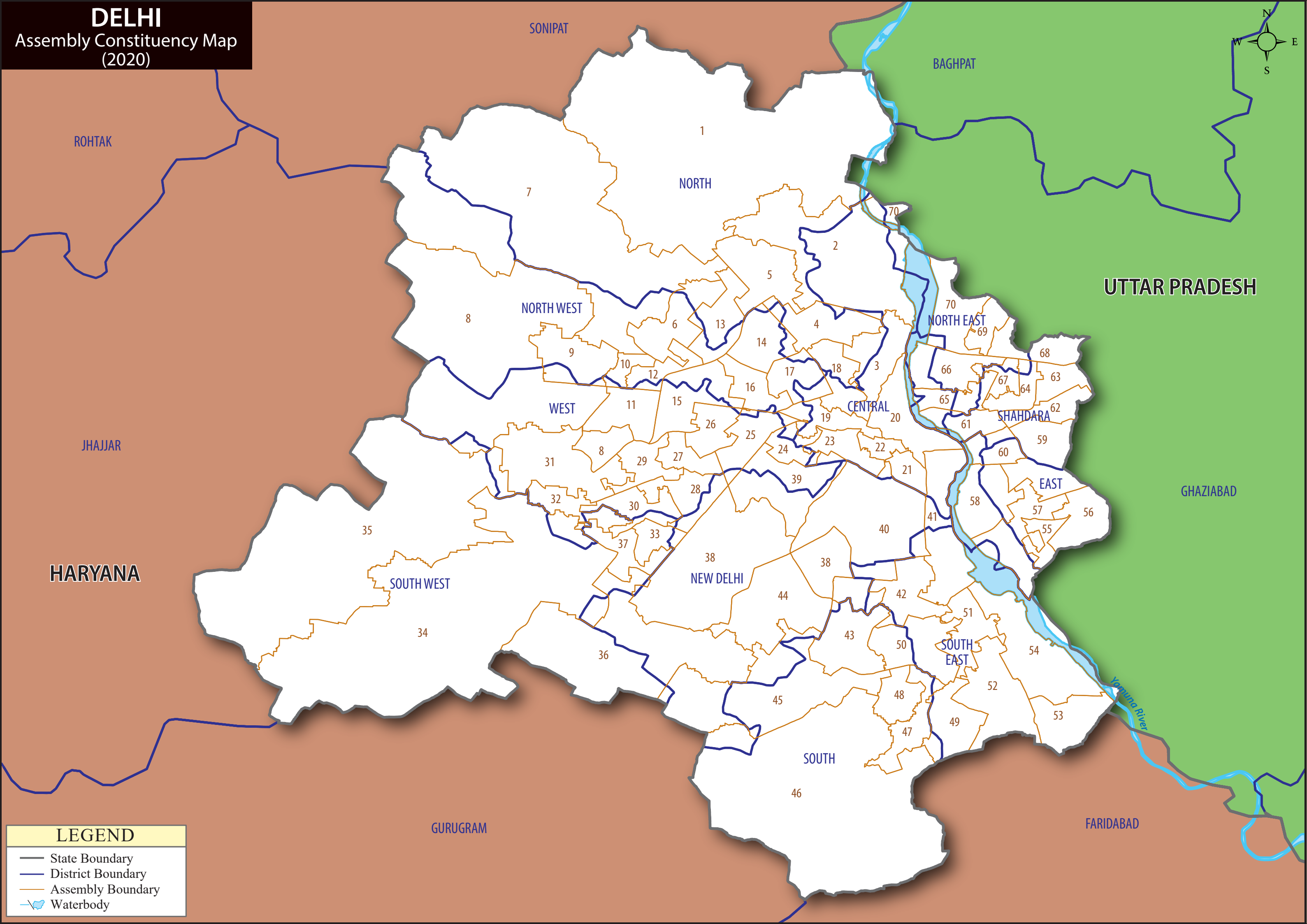
PRINCIPAL SECRETARY

Schedule**Schedule for General Election to the Legislative Assembly of NCT of Delhi
(All 70 Assembly Constituencies)**

Poll Events	Schedule
Date of Issue of Gazette Notification	14.01.2020 (Tuesday)
Last Date for making Nominations	21.01.2020 (Tuesday)
Date for Scrutiny of Nominations	22.01.2020 (Wednesday)
Last date for withdrawal of candidature	24.01.2020 (Friday)
Date of poll	08.02.2020 (Saturday)
Date of Counting	11.02.2020 (Tuesday)
Date of Completion	13.02.2020 (Thursday)

DELHI

Assembly Constituency Map (2020)



AC No.	AC Type
1	Nerela
2	Burari
3	Timarpur
4	Adarsh Nagar
5	Badli
6	Rithala
7	Bawana (SC)
8	Mundka
9	Kirari
10	Sultan Pur Majra (SC)
11	Nangloi Jat
12	Mangol Puri (SC)
13	Rohini
14	Shalimar Bagh
15	Shakur Basti
16	Tri Nagar
17	Wazirpur
18	Model Town
19	Sadar Bazar
20	Chandni Chowk
21	Matia Mahal
22	Ballimaran
23	Karol Bagh (SC)
24	Patel Nagar (SC)
25	Moti Nagar
26	Madipur (SC)
27	Rajouri Garden
28	Hari Nagar
29	Tilak Nagar
30	Janakpuri
31	Vikaspuri
32	Uttam Nagar
33	Dwarka
34	Matiala
35	Najafgarh
36	Bijwasan
37	Palam
38	Delhi Cantt
39	Rajinder Nagar
40	New Delhi
41	Jangpura
42	Kasturba Nagar
43	Malviya Nagar
44	R.K. Puram
45	Mehrauli
46	Chhatarpur
47	Deoli (SC)
48	Ambedkar Nagar (SC)
49	Sangam Vihar
50	Greater Kailash
51	Kalkaji
52	Tughlakabad
53	Badarpur
54	Okhla
55	Trilokpuri (SC)
56	Kondli (SC)
57	Patparganj
58	Laxmi Nagar
59	Vishwas Nagar
60	Krishna Nagar
61	Gandhi Nagar
62	Shahdara
63	Seemapuri (SC)
64	Rohtas Nagar
65	Seelam Pur
66	Ghonda
67	Babarpur
68	Gokalpur (SC)
69	Mustafabad
70	Karawal Nagar

LEGEND

- State Boundary
- District Boundary
- Assembly Boundary
- Waterbody