Annexure A: Performance of Telecom Service Providers in controlling UCC / SPAM as Originating Access Provider (OAP) during Jul'26 to Sep'26

Measuring Parameters	Airtel	BSNL	Reliance Jio (RJIL)	Vodafone Idea (VIL)	Tata Teleservices (TTL)	Reliance Comm. (Rcom)	STPL	QTL	Total
1. Sender-side enforcement by Originating Access Provider (OAP)									
Total active subscribers (as on 30th Sep, 2026)	506.7 million	100.95 million	527.25 million	200.88 million	11.24 million	73.7 thousand	58.28 thousand	320.27 thousand	1349 million
Total complaints received against Calls/SMS originated from the network	352,062	42,022	293,716	539,285	208,783	11,452	13,865	5,816	1,467,001
Actionable Complaints	186,013	27,843	172,622	319,629	17,475	0	218	31	723,831
Warning Notifications issued to Senders	186,013	27,843	172,622	319,629	17,475	0	218	31	723,831
Telecom Resources barred for a period of 15 days for 1st Violation	34,703	34	1,800	47,249	26,539	0	0	0	110,325
Telecom Resources disconnected for a period of one year for 2nd Violation	7,889	0	4,963	355	570	0	0	0	13,777
SMS Header blacklisted *	882	0	1506	770	30	0	537	0	3,725
Senders blacklisted for a period of one year (no new telecom resources are provided to blacklisted senders during this period)	85	0	274	9	6	0	0	0	374

** The total number of disconnected SMS headers includes headers identified/reported through UCC complaints, as well as those reported through the I4C and Chakshu portal.*

Annexure B: Performance of Telecom Service Providers in controlling UCC / SPAM as Terminating Access Provider (TAP) during Jul'26 to Sep'26

Measuring Parameters	Airtel	BSNL	Reliance Jio (RJIL)	Vodafone Idea (VIL)	Tata Teleservices (TTL)	Reliance Comm. (Rcom)	STPL	QTL	Total
2. Customer-side Performance as Terminating Access Provider									
Total active subscribers (as on 30th Sep, 2026)	506.7 million	100.95 million	527.25 million	200.88 million	11.24 million	73.7 thousand	58.28 thousand	320.27 thousand	1349 million
Preference registrations during Q2 FY 2026-27 (Jul-Sep26)	911.50 thousand	455.75 thousand	911.75 thousand	454.95 thousand	0	0	0	0	2.73 million
Total preference registrations (as on 30th Sep, 2026)	87.19 million	14.5 million	56.58 million	65.53 million	0.5 million	0	1.2 thousand	55 thousand	224.35 million#
Preference registrations as a percentage of total subscriber base of Access Provider	17.2%	14.4%	10.7%	32.7%	4.4%	0.0%	2.1%	17.2%	16.6%
Total complaints received against Calls/SMS terminated on the network	643,546	51,169	696,283	138,736	0	0	0	0	1,529,734
Total Complaints Forwarded to Originating Network	635,420	45,343	650,038	137,182	0	0	0	0	1,467,983
Voice calls flagged as Suspected Spam for alerting customers	7,550 million	0	8,920 million	1,810 million	0	0	0	0	18,280 million
SMS flagged as Suspected Spam for alerting customers	699 million	53 million	550 million	318 million	0	0	0	0	1,620 million

 # The total preference registrations do not include data pertaining to MTNL and APSFL.

Annexure C: Performance of Telecom Service Providers in controlling UCC / SPAM by using AI-based preventive measures during Jul'26 to Sep'26

Measuring Parameters	Airtel	BSNL	Reliance Jio (RJIL)	Vodafone Idea (VIL)	Tata Teleservices (TTL)	Reliance Comm. (Rcom)	STPL	QTL	Total
3. Preventive Measures using AI-based System									
Telecom Resources (CLIs) identified with high probability as suspected of sending spam	3,748,362	439,715	1,008,861	5,631,603	2,890,014	994	749	11,319	13,291,902
Warning Notifications sent to the suspected UCC Senders*	2,075,954	15,069	1,008,861	1,418,000	74,044	17	8,673	10,418	4,595,967
e-KYC done for suspected UCC senders	27,414	0	3,580	2,602	415	11	3	0	34,025
Disconnections done due to failure of KYC verification of Suspected UCC Senders	7,154	0	1,645	1,171	0	7	0	0	9,977

** Suspected Sender of UCC means a Sender suspected of sending unsolicited commercial calls/SMS on the basis of high probability.*