

Kadepur Gram Panchayat - Maharashtra

Kadepur Gram Panchayat, Kadegaon Taluka, Sangli District, serves 5,735 residents with 84% literacy and 100% digital literacy. Located 65 km from the district headquarters, it supports its residents through end-to-end online services. Schools, health, veterinary, Anganwadi centers, and a Digital Training Centre in the panchayat actively promotes ICT-enabled governance and service delivery. With 1,355+ services delivered fully online, Kadepur Gram Panchayat ensures true Ease of Access and Quality of Life for its residents. Services are available 24x7—even on holidays—through a user-friendly digital platform in the gram panchayat. AI-powered systems, GIS planning, secure digital payments, and Blockchain-backed records ensure timely and efficient delivery of services to the people in the GP.

Key achievements of the Panchayat with Service Delivery

- First Gram Panchayat to implement e-Office, achieving **fully paperless** administrative functioning.
- Delivered **1,355+ online services** to 4,321 beneficiaries, increasing revenue by 21% through integrated digital payments.
- Implemented **8 AI applications**—meeting summarization, scheme eligibility finder, GR extractor, smart noting writer, data analyzer, RTI reply assistant—enhancing village-level administrative efficiency.
- **Blockchain enabled record Management** ensures secure and tamper Proof Digital records of Gram Panchayat
- GIS-based **geo-tagging** mapped 309 new houses, increasing house tax revenue by ₹7.5 lakh.
- Achieved **100% timely resolution of 1,736 grievances** via Meri Panchayat App.
- **Scheduled all 60 Gram Sabhas on Nirnay App**, recording highest national-level utilization and digital participation.

- **It Is also the only Gram Panchayat in the country with formally approved policies on e-Governance, Artificial Intelligence, Blockchain, Nanotechnology, Biotechnology, and Robotics for structured technology adoption at the village level.**

Kadepur Gram Panchayat has emerged as a model of grassroots digital governance by adopting a comprehensive approach that combines technology, institutional strengthening, community participation, and sustainability. The Panchayat upgraded its internet connectivity and IT infrastructure to support e-Office operations, AI-enabled services, GIS-based planning, digital payments, and Blockchain-backed record management, while promoting the use of its website, mobile application, chatbot, and online grievance redressal systems. Digital literacy and awareness campaigns, with SHG members and youth serving as Digital Ambassadors, have helped foster widespread citizen engagement and ownership of the Panchayat's digital transformation. To ensure long-term sustainability, Gram Sabha-approved technology policies, a dedicated Village Tech Cell, documented standard operating procedures, continuous capacity building, data-driven dashboards for performance monitoring and predictive planning, cloud backups, and robust cybersecurity measures have been institutionalized. Revenue generated through digital payments and improved tax mapping supports technology maintenance and upgrades, while partnerships with academic and technical institutions encourage innovation. Regular social audits and citizen feedback mechanisms further strengthen accountability and adaptability,

ensuring that digital services remain inclusive, secure, efficient, and citizen-centric, with technology serving as an enabler of good governance.
