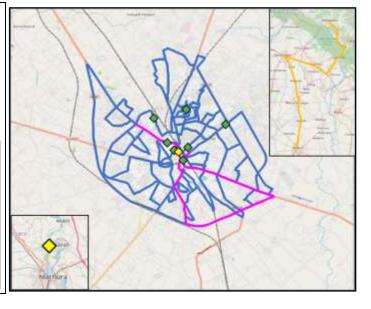
# 1. Drive test route Map: (Aligarh City & Meerut City to Dehradun Railway route—UP West LSA)

This route map indicates the route covered in independent drive test in Aligarh. Meerut city to Dehradun railway route and a walk test in Vrindavan were also covered during the IDT as indicated in the legend.

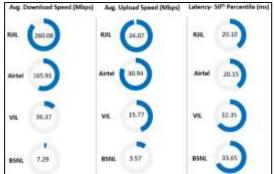




# 2. Performance against key QoS parameters:

CSSR: Call setup success rate(in %), CST: Call setup time (in milli seconds), DCR: Drop call rate(in %) &MOS: Mean Opinion Score





## **Summary-Voice Service**

**Call Setup Success Rate:** Airtel, BSNL, RJIL and VIL have %, 97.69%, 90.23, 97.27% and 98.03% call setup success rate respectively.

**Call Setup Time:** BSNL has taken comparatively longer time (3.27 seconds) to establish the voice call.Whereas, Airtel, RJIL and VIL call setup time is 1.07, 0.78 &0.77 second respectively in open mode (5G/4G/3G/2G).

**Call Drop Rate:** BSNL's overall call drop rate (5.50%) is higher (QoS benchmark of 2%), while Airtel, RJIL and VIL have call drop rate of 0.17%, 0.50% and 0.17% respectively.

**Call Silence/Mute Rate:** In packet switched network (4G/5G), Airtel, BSNL, RJIL and VIL have 0.77%, 3.23%, 0.00% & 0.00% silence call rate respectively.

**Mean Opinion Score (MOS):**Quality of speech of VIL (4.45) and Airtel (4.02) are having a MOS score >4, whereas BSNL (2.79) and RJIL (3.93) are having MOS score <4.

## **Summary-Data Service**

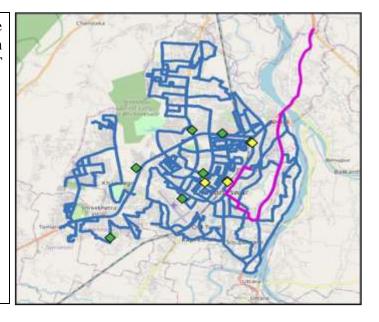
**Data Download performance (Dynamic):**BSNL (7.29 Mbps) and VIL (36.37 Mbps), operating on 4G/3G technologies, have comparatively lower average download speed. Whereas Airtel and RJIL achieved significantly higher average download speedof 165.91 Mbps and 260.08 Mbps in 4G/5G technology.

**Data Upload performance (Dynamic):** BSNL (3.57 Mbps) and VIL (15.77 Mbps), operating on 4G/3G technologies, have comparatively lower average upload speed. Whereas Airtel and RJIL achieved significantly higher average upload speed of 30.94 Mbps and 34.07 Mbps, respectively in 4G/5G technology.

# 1. Drive test route Map: (Bhubaneswar City- Odisha LSA)

This route map indicates the route covered in independent in Bhubaneswar City during the IDT as indicated in the legend.

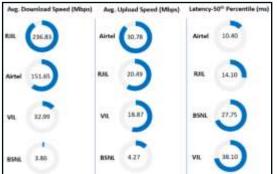




# 2. Performance against key QoS parameters:

CSSR: Call setup success rate(in %), CST: Call setup time (in milli seconds), DCR: Drop call rate(in %) &MOS: Mean Opinion Score





## **Summary-Voice Service**

**Call Setup Success Rate:** Airtel, BSNL, RJIL and VIL have 99.44%, 51.51%, 99.32% and 100.00% call setup success rate respectively.

**Call Setup Time:** BSNL has taken comparatively longer time (2.78 seconds) to establish the voice call, whereas Airtel, RJIL and VIL call setup time is 0.51, 0.60 & 0.50 second respectively in open mode (5G/4G/3G/2G).

**Call Drop Rate:** BSNL's overallcall drop rate (1.77%) is higher (QoS benchmark of 2%), while Airtel, RJIL and VIL have call drop rate of 0.14%, 0.96% and 0.00% respectively.

**Call Silence/Mute Rate:** In packet switched network (4G/5G), Airtel, BSNL, RJIL and VIL have 0.00%, 3.95%, 1.31% &0.19% silence call rate respectively.

**Mean Opinion Score** (MOS):Quality of speech of VIL (4.64) and Airtel (4.00) is having a MOS score  $\geq 4$ , whereas BSNL (2.69) and RJIL (3.88) are having a MOS score <4.

## **Summary-Data Service**

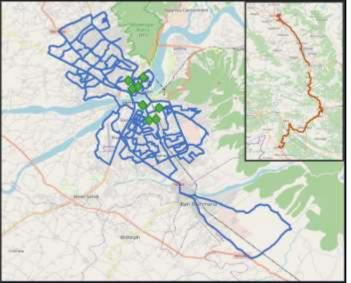
**Data Download performance (Dynamic):**BSNL (3.86 Mbps) and VIL (32.99 Mbps), operating on 4G/3G technologies, have comparatively lower average download speed. Whereas, Airtel and RJIL achieved significantly higher average download speed of 151.65 Mbps and 236.83 Mbps in 4G/5G technology.

**Data Upload performance (Dynamic):** BSNL (4.27 Mbps) and VIL (18.87 Mbps), operating on 4G/3G technologies, have comparatively lower average upload speed. Whereas, Airtel and RJIL achieved significantly higher average upload data speed of 30.78 Mbps and 20.49 Mbps, respectively in 4G/5G technology.

# 1. Drive test route Map: (Jammu City & Jammu-Srinagar Highway – Jammu & Kashmir LSA)

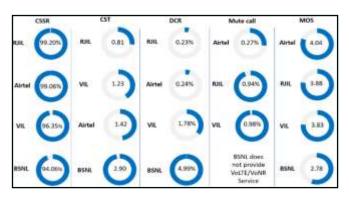
This route map indicates the route covered in independent drive test in Jammu City. The Jammu to Srinagar via Patnitop highway route is also covered during the IDT as indicated in the legend.

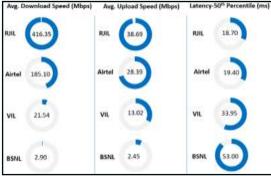




# 2. Performance against key QoS parameters:

CSSR: Call setup success rate(in %), CST: Call setup time (in milli seconds), DCR: Drop call rate(in %) &MOS: Mean Opinion Score





## **Summary-Voice Service**

**Call Setup Success Rate:** Airtel, BSNL, RJIL and VIL have 99.06%, 94.06%, 99.20% and 96.35% call setup success rate respectively.

**Call Setup Time:** BSNL has taken comparatively longer time (2.90 second) to establish the voice call, whereas Airtel, RJIL & VIL call setup time is 1.42, 0.81 & 1.23 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

**Call Drop Rate:** BSNL's overall call drop rate 4.99% is higher (QoS benchmark of 2%), while Airtel, RJIL & VIL have drop call rate of 0.24%, 0.23% and 1.78% respectively in Auto-selection mode (5G/4G/3G/2G).

**Call Silence/Mute Rate:** In packet switched network (4G/5G), Airtel, RJIL anVIL have 0.27% 0.94% & 0.98% silence call rate respectively.

**Mean Opinion Score (MOS):** Quality of speech of Airtel (4.04) is having a MOS score >4, whereas BSNL (2.78), RJIL (3.88) and VIL (3.83) are having MOS score <4.

#### **Summary-Data Service**

**Data Download performance (Dynamic):**BSNL (2.90 Mbps) and VIL (21.54 Mbps), operating on 4G/3G technologies, have comparatively lower average download speed. Whereas, Airtel and RJIL achieved significantly higher average download speed of 185.10 Mbps and 416.35 Mbps in 4G/5G technology.

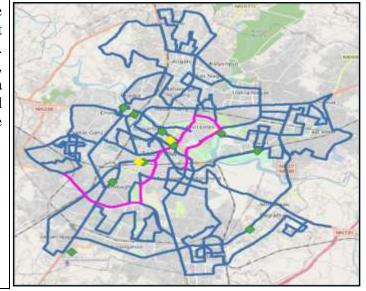
**Data Upload performance (Dynamic):** BSNL (2.45 Mbps) and VIL (13.02 Mbps), operating on 4G/3G technologies, have comparatively lower average upload speeds. Whereas, Airtel and RJIL achieved significantly higher average upload speed of 28.39 Mbps and 38.69 Mbps, respectively in 4G/5G technology.

# Annexure-D

# 1. **Drive test route Map:** (Lucknow City &Fatehpur to VaranasiHighway – UP East LSA)

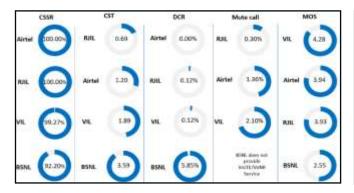
This route map indicates the routes covered in independent drive test in Lucknow city. Fatehpur to Varanasi via Khaga, Soraon, Gopalganj &Bhainsa highway routes were also covered during the IDT as indicated in the





# 2. Performance against key QoS parameters:

CSSR: Call setup success rate(in %), CST: Call setup time (in milli seconds), DCR: Drop call rate(in %) &MOS: Mean Opinion Score





## **Summary-Voice Service**

**Call Setup Success Rate:** Airtel, BSNL, RJIL and VIL have call setup success rate of 100.00%, 92.20%, 100.00% and 99.27% respectively.

**Call Setup Time:** BSNL has taken comparatively longer time (3.59 seconds) to establish the voice call, whereas Airtel, RJIL and VIL call setup time is 1.20, 0.69 & 1.89 second respectively in open mode (5G/4G/3G/2G).

**Call Drop Rate:** BSNL's overall call drop rate (5.85%) is higher (QoS benchmark of 2%), while Airtel, RJIL and VIL have 0.00%, 0.12% and 0.12% respectively.

**Call Silence/Mute Rate:** In packet switched network (4G/5G), Airtel, RJIL and VIL have 1.36%, 0.30% and 2.10% silence call rate respectively.

**Mean Opinion Score (MOS):** Quality of speechof VIL (4.28) having MOS score > 4, whereas Airtel (3.94), BSNL (2.55) and RJIL (3.93) are having MOS score< 4.

### **Summary-Data Service**

**Data Download performance (Dynamic):**BSNL (5.01 Mbps) and VIL (41.73 Mbps), operating on 4G/3G technologies, have comparatively lower average download speeds. Whereas, Airtel and RJIL achieved significantly higher average download speeds of 129.46Mbps and 321.41Mbps in 4G/5G technology.

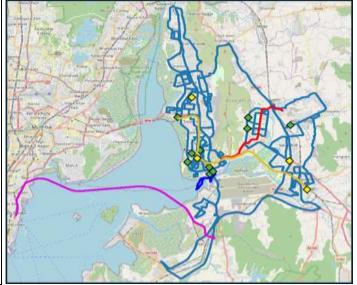
**Data Upload performance (Dynamic):** BSNL (4.06 Mbps) and VIL (15.38 Mbps), operating on 4G/3G technologies, have comparatively lower upload speeds. Whereas, Airtel and RJIL achieved significantly higher average upload speeds of 28.44 Mbps and 40.80 Mbps, respectively in 4G/5G technology.

## Annexure-E

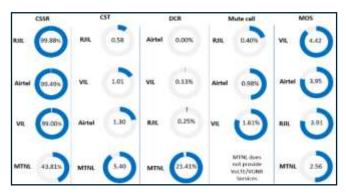
**1. Drive test route Map:** (Navi Mumbai, Panvel to Vashi Railway, Belapur to Pendhar Metro & JNPT Belapur area towards Vashi Coastal route - Mumbai LSA)

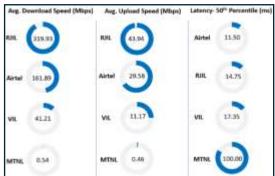
This map indicates the route covered in IDT in Navi Mumbai and Panvel to Vashi Railway route, Belapur to Pendhar Metro route and JNPT Belapur area towards Vashi Coastal route as indicated in the legend.





2. Performance against key QoS parameters:





#### **Summary-Voice Service**

**Call Setup Success Rate:** Airtel, MTNL, RJIL and VIL have 99.49%, 43.81%, 99.88% and 99.00% call setup success rate respectively.

**Call Setup Time:** MTNL has taken longer time (5.40 second) to establish the voice call, whereas Airtel, RJIL and VIL call setup time is 1.30, 0.58 & 1.01 seconds respectively in Autoselection mode (5G/4G/3G/2G).

**Call Drop Rate:** MTNL's overall call drop rate (21.41%) is higher (QoS benchmark of 2%), while Airtel, RJIL and VIL have drop call rate of 0.00%, 0.25% and 0.13% respectively in Auto-selection mode (5G/4G/3G/2G).

**Call Silence/Mute Rate:** In packet switched network (4G/5G)Airtel, RJIL and VIL have 0.98%,0.40% and 1.61% silence call rate respectively.

**Mean Opinion Score** (MOS):Quality of speechof VIL (4.42) having MOS score > 4, whereas Airtel (3.95), MTNL (2.56) and RJIL (3.91)have relatively lower MOS score.

## **Summary-Data Service**

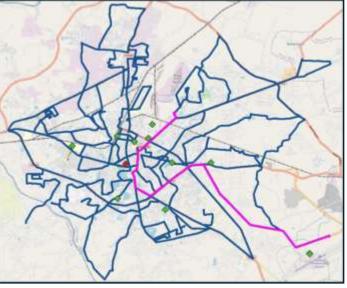
DataDownloadperformance(Dynamic):MTNL(0.54 Mbps)and VIL (41.21 Mbps),operatingon 4G/3G technologies, havecomparativelylower average download speeds.Whereas, Airtel and RJIL achieved significantlyhigher average download speeds of 161.89 Mbpsand 319.93 Mbps in 4G/5G technology.

**Data Upload performance (Dynamic):** MTNL (0.46 Mbps) and VIL (11.17 Mbps) being on 3G & 4G as top technology respectively, have comparatively lower average upload speeds. While Airtel and RJIL have average upload speed of 29.58 Mbps and 43.94 Mbps respectively in 4G/5G technology.

# 1. Drive test route Map: (Raipur City- Madhya Pradesh LSA)

This route map indicates the routes covered in independent drive test. Raipur City covered during the IDT as indicated in the legend.

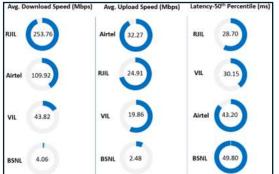




# 2. Performance against key QoS parameters:

CSSR: Call setup success rate(in %), CST: Call setup time (in milli seconds), DCR: Drop call rate(in %) &MOS: Mean Opinion Score





## **Summary-Voice Service**

**Call Setup Success Rate:** Airtel, BSNL, RJIL and VIL have 100.00%, 98.70%, 100.00% and 100.00% call setup success rate respectively.

**Call Setup Time:** BSNL has taken comparatively longer time (4.62 second) to establish the voice call, whereas Airtel, RJIL and VIL call setup time is 1.28, 0.75 &0.80seconds respectively in Auto-selection mode (5G/4G/3G/2G).

**Call Drop Rate:** Airtel, BSNL, RJIL and VIL have drop call rate of 0.00%,0.66%, 0.31% and 0.00% respectively in Autoselection mode (5G/4G/3G/2G).

**Call Silence/Mute Rate:** In packet switched network (4G/5G), Airtel, BSNL, RJIL and VIL have silence call rate of 1.03%, 2.57%, 0.21 and 0.84% respectively.

**Mean Opinion Score** (MOS):Quality of speechof Airtel (3.99), BSNL (2.94), RJIL (3.88) and VIL (3.96) is <4.

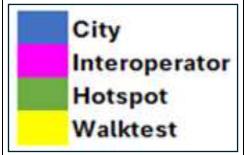
## **Summary-Data Service**

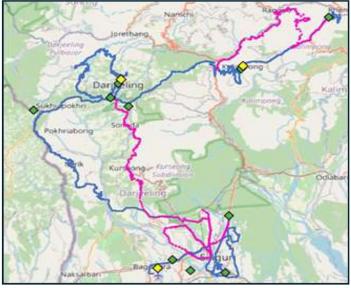
**Data Download performance (Dynamic):** BSNL (4.06 Mbps) and VIL (43.82 Mbps) operating on 4G/3G technologies, have comparatively lower average download speed. Whereas, Airtel and RJIL have average download speed of 109.92 Mbps and 253.76 Mbps respectivelyin 4G/5G technology.

**Data Upload performance (Dynamic):** BSNL (2.48 Mbps) and VIL (19.86 Mbps) operating on 4G/3G technologies, have comparatively lower average upload speed. Whereas, Airtel and RJIL have average upload speed of 32.27 Mbps and 24.91 Mbps respectively in 4G/5G.

# 1. Drive test route Map: (Siliguri City, Darjeeling &Kalimpong Districts- West Bengal LSA)

This route map indicates the route covered in independent drive test. Siliguricity, Darjeeling &Kalimpong Districtscovered during the IDT as indicated in the legend.





# 2. Performance against key QoS parameters:

CSSR: Call setup success rate(in %), CST: Call setup time (in milli seconds), DCR: Drop call rate(in %) &MOS: Mean Opinion Score





## **Summary-Voice Service**

**Call Setup Success Rate:** Airtel, BSNL, RJIL and VIL have 98.55%, 88.65%, 98.60% and 95.54% call setup success rate respectively.

**Call Setup Time:** BSNL has taken comparatively longer time (2.78 second) to establish the voice call, whereas Airtel, RJIL and VIL call setup time is 2.27, 1.28 & 1.68 seconds respectively in Auto-selection mode (5G/4G/3G/2G).

**Call Drop Rate:** BSNL, RJIL, VIL call drop rate of 6.56%, 2.69% and 2.41% is higher (QoS benchmark of 2%), while Airtel has drop call rate of 0.15% in Auto-selection mode (5G/4G/3G/2G).

**Call Silence/Mute Rate:** In packet switched network (4G/5G), Airtel, BSNL, RJIL and VILhave silence call rate of 6.58%, 0.91%, 8.11% and 8.38% respectively.

**Mean Opinion Score** (MOS):Quality of speechof VIL (4.22) is having a MOS score > 4, whereas Airtel (3.78), BSNL (2.16 and RJIL (3.68) have MOS score<4.

## **Summary-Data Service**

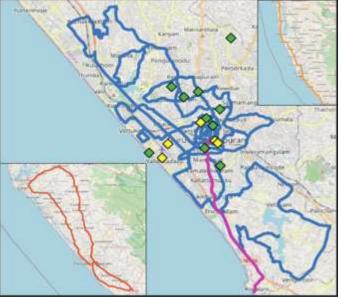
**Data Download performance (Dynamic):** BSNL (1.92 Mbps) and VIL (21.88 Mbps) operating on 4G/3G technologies, have comparatively lower average download speed. While Airtel and RJIL have average download data speed of 82.61 Mbps and 110.99 Mbps respectivelyin 4G/5G technology.

**Data Upload performance (Dynamic):** BSNL (1.61 Mbps) and VIL (5.18 Mbps) operating on 4G/3G technologies, have comparatively lower average upload speed. While Airtel and RJIL have average upload speed of 13.44 Mbps and 12.10 Mbps respectively in 4G/5G technology.

1. **Drive test route Map:** (Thiruvananthapuram City, Thiruvananthapuram to Kollam via Parassala and Kottarakkara & Kollam to Thiruvananthapuram Highway and Thiruvananthapuram to Ernakulum Rail Route – Kerala LSA)

This map indicates the route covered in IDT on Thiruvananthapuram to Kollam via Parassala to Thiruvananthapuram highway and Thiruvananthapuram to Ernakulum railway route as indicated in the legend.





2. Performance against key QoS parameters:

CSSR: Call setup success rate(in %), CST: Call setup time (in milli seconds), DCR: Drop call rate(in %) &MOS: Mean Opinion Score





**Summary-Voice Service** 

**Call Setup Success Rate:** Airtel, BSNL, RJIL and VIL have 99.86%, 99.14%, 99.86% and 99.58% call setup success rate respectively.

**Call Setup Time:** BSNL has taken comparatively longer time (4.23 seconds) to establish the voice call, whereas Airtel, RJIL and VIL call setup time is 1.24, 0.57 and 1.07 second respectively in open mode (5G/4G/3G/2G).

**Call Drop Rate:**BSNL's overall call drop rate (3.61%) is higher (QoS benchmark of 2%), while Airtel, RJIL and VIL have call drop rate of 0.00%, 0.84 and 0.71% respectively.

**Call Silence/Mute Rate:** In packet switched network (4G/5G)Airtel, RJIL and VIL have silence call rate of 0.53%, 0.00and 3.39% respectively.

**Mean Opinion Score (MOS):**Quality of speech of VIL (4.47) and Airtel (4.06) are having MOS score >4, whereas BSNL (2.77) and RJIL (3.95) are having a MOS score <4.

## Summary-Data Service

**Data Download performance (Dynamic):**BSNL (7.72 Mbps) and VIL (19.50 Mbps) operating on 4G/3G technologies, have comparatively lower average download speed. While Airtel and RJIL have average download data speed of 102.71 Mbps and 282.86 Mbpsin 4G/5G technology.

**Data Upload performance (Dynamic):** BSNL (4.54 Mbps) and VIL (11.12 Mbps) operating on 4G/3G technologies, have comparatively lower average upload speed. While Airtel and RJIL have average upload speed of 18.17 Mbps and 24.95 Mbps respectively in 4G/5G technology.

Ann exu re-I

1. D
rive
test
rout
e
Ma
p:
(Va
pi to
Rew
ari
Nati

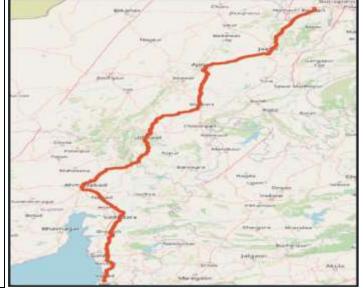
hwa ys – Guj arat, Raja stha

onal

Hig

n &

This route map indicates the route covered in independent drive test. Vapi to Rewari inter-state National Highways, part of Golden Quadrilateral highways covered during the IDT as indicated in the legend.





# 2. Performance against key QoS parameters:

CSSR: Call setup success rate (in %), CST: Call setup time (in milli seconds), DCR: Drop call rate (in %) &MOS: Mean Opinion Score





## **Summary-Voice Service**

**Call Setup Success Rate:** Airtel, BSNL, RJIL and VIL have call setup success rate of 99.42%, 76.96%, 99.43% and 94.01% respectively.

**Call Setup Time:** BSNL has taken comparatively longer time (2.70 seconds) to establish the voice call, whereas Airtel, RJIL and VIL call setup time is 1.66, 1.75 and 1.40 second respectively in open mode (5G/4G/3G/2G).

**Call Drop Rate:** BSNL (14.17%) and VIL (2.99%) have highercall drop rate(QoS benchmark of 2%), while Airtel and RJIL have call drop rate of 0.78% and 0.77% respectively.

**Call Silence/Mute Rate:** In packet switched network (4G/5G)Airtel, BSNL, RJIL and VIL and have 2.40%, 5.57%, 1.39%, and 2.56% silence call rate respectively.

**Mean Opinion Score (MOS):** Quality of speech of VIL (4.38) is having a MOS score >4, whereas Airtel (3.94), BSNL (2.81) and RJIL (3.92) are having MOS score <4.

## **Summary-Data Service**

**Data Download performance (Dynamic):**BSNL (6.22 Mbps) and VIL (34.61 Mbps) operating on 4G/3G technologies have comparatively lower average download speed. Whereas, Airtel and RJIL have average download data speed of 147.27 Mbps and 306.50 Mbps in 4G/5G technology.

DataUploadperformance(Dynamic):BSNL(3.25 Mbps)and VIL (13.32 Mbps) operating on4G/3Gtechnologieshave comparatively loweruploadspeeds.WhereasAirtelandRJILhaveaverageuploaddataspeedsof23.70Mbpsand31.08Mbpsrespectivelyin4G/5Gtechnology.

\*\*\*\*\*