# PRESS INFORMATION BUREAU GOVERNMENT OF INDIA

# **Digital Infrastructure in India**

# Supporting the dream of a Viksit Bharat

## **Ministry of Communications**

February 1, 2025

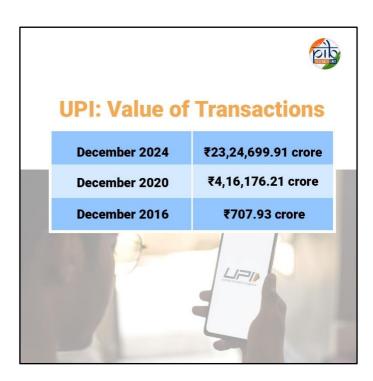
#### Introduction

India's digital economy contributed 11.74% to GDP in 2022-23 (₹31.64 lakh crore) and employed 14.67 million workers. Productivity in this sector is five times higher than others, with its share projected to reach 20% of GVA by 2029-30. Growth is driven by AI, cloud services, and digital platforms, with India hosting 55% of the world's Global Capability Centers. In the BFSI (Banking, Financial Services, and Insurance) sector, over 95% of banking payment transactions are now digital and digital platforms are expanding at 30% annually. By 2030, the digital economy is expected to be a key driver of national growth.¹

#### **Unified Payments Interface (UPI)**

Launched in 2016, UPI or Unified Payments Interface, enables real-time interbank transactions via mobile devices, facilitating seamless digital payments<sup>2</sup>. As per ACI Worldwide Report 2024, in 2023 around 49% of the global real-time payment transactions is happening in India<sup>3</sup>. As of 2023, more than 40% of all payments done in India are digital, with UPI having a lion's share.<sup>4</sup>

#### **Key Achievements:**



• In **December 2024**, the **value of transactions** conducted through UPI stands at ₹23,24,699.91 crore,

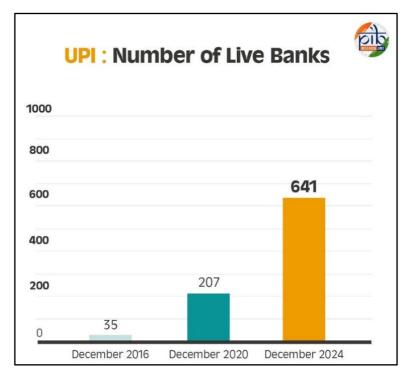
<sup>&</sup>lt;sup>1</sup> https://pib.gov.in/PressReleaseIframePage.aspx?PRID=2097125

<sup>&</sup>lt;sup>2</sup> https://www.npci.org.in/what-we-do/upi/product-overview

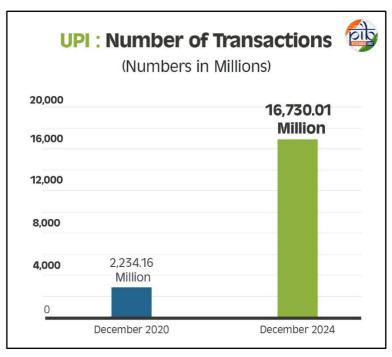
<sup>&</sup>lt;sup>3</sup> https://pib.gov.in/PressReleasePage.aspx?PRID=2079544

<sup>&</sup>lt;sup>4</sup> https://pib.gov.in/PressReleaseIframePage.aspx?PRID=1973082

as compared to **December 2016**, when it was ₹707.93 crore and December 2020, when it was  $₹4,16,176.21 \text{ crore}^5$ .



• As of **December 2024, 641 banks** are live on UPI, as compared to **December 2016**, when it was **35 banks** only and December 2020, when it was 207 banks only.



- As of **December 2024, 16,730.01 million** transactions were held through UPI, as compared to 1.99 million in December 2016 and 2,234.16 million in December 2020.
- UPI now seamlessly facilitates live transactions in 7 countries, including key markets such as UAE, Singapore, Bhutan, Nepal, Sri Lanka, France, and Mauritius.<sup>6</sup>

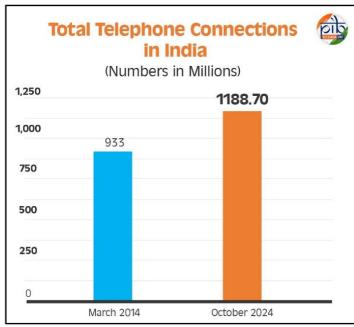
#### **Telecom and Internet Infrastructure**<sup>7</sup>

<sup>&</sup>lt;sup>5</sup> https://www.npci.org.in/

<sup>&</sup>lt;sup>6</sup> https://pib.gov.in/PressReleaseIframePage.aspx?PRID=2057013

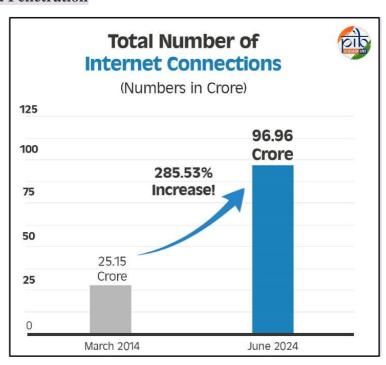
<sup>&</sup>lt;sup>7</sup> https://pib.gov.in/PressReleasePage.aspx?PRID=2088195

## **Telephone Subscriptions**



- Total telephone connections in India grew from 933 million in March 2014 to 1188.70 million in October 2024.
- The **overall tele-density** in India which was 75.23 % in March 2014 rose to **84.49%** in **October 2024**.
- **Urban telephone connections** rose to **661.36 million** in **October 2024** as compared to 555.23 million in March 2014 while rural telephone connections increased from 377.78 million in March 2014 to **527.34 million** in **October 2024**.

#### **Internet & Broadband Penetration**



- **Internet connections** jumped from 25.15 crore in March 2014 to **96.96 crore** in **June 2024**, registering a growth of **285.53%**.
- **Broadband connections** rose from 6.1 crore in March, 2014 to **94.92 crore** in **August, 2024** growing by **1452%**.

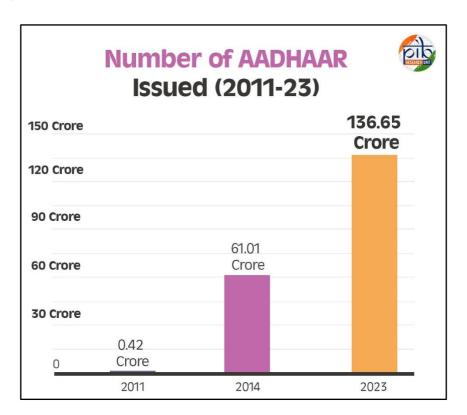
- Out of 6,44,131 villages, **6,15,836** number of villages are **having 4G mobile connectivity** in the country, as of **December 2024**.<sup>8</sup>
- Average revenue realization per subscriber per GB wireless data reduced to Rs 8.31 in June, 2024 from Rs 268.97 in December, 2014, a reduction of more than 96.91%.
- Average monthly data consumption per wireless data subscriber increased by 353 times to 21.30 GB in June, 2024 from 61.66 MB in March, 2014.
- India has seen the **fastest rollout of 5G services in the world** with **4,62,084 BTS** deployed across **779** districts, as of **December 2024**.
- The Median mobile broadband speed has increased from 1.30 Mbps in March 2014 to **95.67 Mbps** in **December 2024.**
- As of **December 2024**, the number of **4G Base Transceiver Station (BTS)** have reached **24,96,644**, spread across **783** districts.

#### **Aadhaar**

Launched in **2009**, Aadhaar provides a **unique 12-digit identity number** linked to biometric and demographic data for Indian residents.<sup>9</sup>

## **Key Achievements:**

• UIDAI has issued more than **136.65 crore** Aadhaar cards till **March 2023**, as compared to 120.71 crore Aadhaar cards till March 2018, **61.01 crore** till **March 2014** and 0.42 crore Aadhaar cards till March 2011.<sup>10</sup>



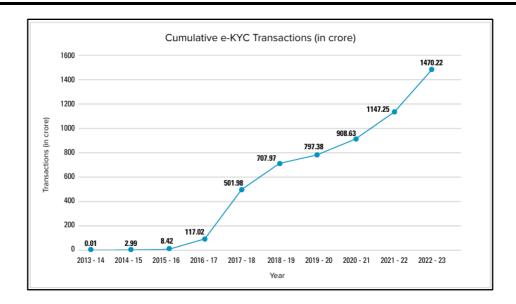
- Aadhaar face authentication crossed **100 crore** milestone in January **2025**<sup>11</sup>.
- **1470.22 crore e-KYC transactions** were recorded by **March 2023**, as compared to 0.01 crore in March 2014 and 501.98 crore in March 2018.

<sup>8</sup> https://www.pib.gov.in/PressReleasePage.aspx?PRID=2086701

<sup>9</sup> https://www.uidai.gov.in/en/16-english-uk/aapka-aadhaar/14-what-is-aadhaar.html

<sup>&</sup>lt;sup>10</sup> UIDAI Annual Reports 2017-23

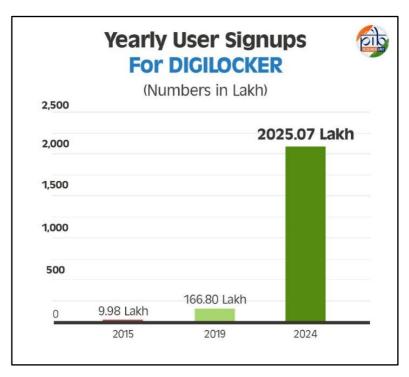
<sup>11</sup> https://pib.gov.in/PressReleasePage.aspx?PRID=2094606



#### **DigiLocker**

Launched in **2015**, DigiLocker aims at 'Digital Empowerment' of citizen by providing access to **authentic digital documents** to citizen's digital document wallet.<sup>12</sup>

## **Key Achievements:**



- **46.52 crore** users as on **1 February 2025**. 13
- 2025.07 lakh yearly user signups recorded in 2024 as compared to 9.98 lakh signups recorded in 2015.

## **UMANG**

Launched in **2017**, **UMANG** (**Unified Mobile Application for New-age Governance**) is developed to drive Mobile Governance in India. UMANG provides a single platform for all Indian Citizens to access pan India **e-Gov services** ranging from Central to Local Government bodies.<sup>14</sup>

## **Key Achievements:**

<sup>&</sup>lt;sup>12</sup> https://www.digilocker.gov.in/web/about/about-digilocker

<sup>13</sup> https://www.digilocker.gov.in/web/statistics

<sup>14</sup> https://web.umang.gov.in/landing/

- **7.34 crore** user registrations and **516.06 crore** transactions recorded as of **December 2024**, as compared to 0.25 lakh users and 3.90 crore transactions in 2017 and 2.54 crore users and 126.55 crore transactions in 2020.<sup>15</sup>
- **2,101 government services** are available on the UMANG portal in 23 Indian languages<sup>16</sup> as of **December 2024**, as compared to 166 services in 2017 and 974 services in 2020.

#### **BharatNet**

Launched in **2011**, BharatNet is an ambitious project aimed at providing **affordable high-speed internet** access to every **Gram Panchayat** in the country<sup>17</sup>.

## **Key Achievements:** 18

- As of **January 2025, 2.14 lakh gram panchayats** have been connected with internet through BharatNet.
- **6.92 lakh kms** of **Optical Fibre Cable** has been laid as of January 2025.
- 1.04 lakh WIFI hotspots have been installed at gram panchayats, as of January 2025.

# **Open Network for Digital Commerce (ONDC)**

Launched in **2022**, **The Open Network for Digital Commerce (ONDC)** is a transformative initiative aimed at democratizing digital commerce. It envisions creating a level playing field for sellers, buyers, and service providers across India, particularly small and medium enterprises (MSMEs).<sup>19</sup>

## **Key Achievements:**<sup>20</sup>

- As of **January 2025**, the sellers and service providers are spread across **616+ cities** expanding the geographical coverage of the ONDC network.
- As of **January 2025**, there are more than **7.64 lakh sellers/service providers** registered on the ONDC platform.
- ONDC has processed a **cumulative of 154.4 million+ orders** till December 2024. In the **month of December 2024**, ONDC processed **15.4 million** + orders and average daily transactions reached approximately **4,90,000+**.

#### **BHASHINI**

Launched in **2022**, BHASHINI, or the **BHASHa INterface for India**, is a pathbreaking initiative aimed at democratizing access to digital content and services across India's **linguistic spectrum**. BHASHINI aims to transcend language barriers, ensuring that every citizen can effortlessly access digital services in their own language.<sup>21</sup> Launched under the **National Language Technology Mission**, BHASHINI uses voice as a medium and has the potential to bridge language as well as the digital divide.<sup>22</sup>

## **Key Achievements:**<sup>23</sup>

• 100 million+ Inferences per Month

<sup>&</sup>lt;sup>15</sup> https://web.umang.gov.in/landing/dashboard

<sup>16</sup> https://pib.gov.in/PressReleseDetail.aspx?PRID=2088990

<sup>&</sup>lt;sup>17</sup> https://www.pib.gov.in/PressReleasePage.aspx?PRID=2086701

<sup>&</sup>lt;sup>18</sup> https://usof.gov.in/en/usof-dashboard

<sup>&</sup>lt;sup>19</sup> https://pib.gov.in/PressReleaseIframePage.aspx?PRID=2090097

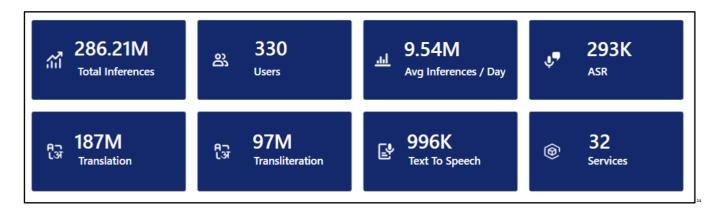
<sup>&</sup>lt;sup>20</sup> https://ondc.org/

<sup>&</sup>lt;sup>21</sup> https://bhashini.gov.in/vision-mission

<sup>&</sup>lt;sup>22</sup> https://pib.gov.in/PressReleaseIframePage.aspx?PRID=2093333

<sup>&</sup>lt;sup>23</sup> https://pib.gov.in/PressReleseDetail.aspx?PRID=2088268&reg=3&lang=1

• **50**+ **Stakeholders Onboarded**, including prominent government bodies (NPCI, RBIH, MoRD, Lok Sabha, Rajya Sabha, etc.) and private sector partners.



- 500,000+ Mobile App Downloads.
- 22+ Languages Supported

#### **Government e-Marketplace (GeM)**

Launched in **2016**, **Government e Marketplace (GeM)**, created in a record time of five months, facilitates **online procurement** of common use Goods & Services required by various Government Departments / Organisations / PSUs. <sup>25</sup>

## **Key Achievements:**



- As of **January**, **2025**, GeM has clocked a GMV of **₹4.09 lakh crore** within 10 months of the current Fiscal Year 2024-25<sup>26</sup>, which marks a growth of nearly **50%** over the corresponding period last FY.
- GeM has a network of **1.6 lakh**+ government buyers and over **22.5 lakh** sellers and service providers.

Santosh Kumar | Sarla Meena | Rishita Aggarwal

<sup>&</sup>lt;sup>24</sup> https://bhashini.gov.in/

<sup>&</sup>lt;sup>25</sup> https://gem.gov.in/

<sup>&</sup>lt;sup>26</sup> https://pib.gov.in/PressReleseDetail.aspx?PRID=2095901