CONGESTION MITIGATION MEASURES AT MAJOR AIRPORTS

Delhi Airport

- 2 additional gates were created at T 3 for pax entry.
- 12 new X-ray machines have been installed at T3 (Domestic) and 2 at T-3 International.
- Waiting Time Display screens have been installed at entry gates and Security Naka to inform passengers of real-time waiting.
- 28 new check-in counters added and provisions for more 14 counters have been made.
- Self-baggage drop facility was also operationalized in July 2023.
- Immigration: Existing 6 e-visa counters to be converted for operations

Mumbai Airport

- 2 additional entry lanes were implemented on June 23 and 14 additional entry lanes and 12 additional entry lanes with e-gates by Oct. 23.
- 25 new Self Bag Drop (SBD) counters shall be added by Oct. 23 and 20 more SBDs shall be added by March 24.
- 3 new ATRS shall be added by Oct. 23 and 10 new ATRS (will replace 7 X-BIS) by Summer, 24.
- Additional 500 seats are to be added each at domestic and international bus and contact gates by Oct. 23.
- 43 counters for Emigration Departure shall be added by Oct. 23 and 65 counters feasible for immigration arrival to be added by Oct. 23.

Bengaluru Airport

- Clearance from BOI for modifications & increase in the number of counters needed for emigration/immigration processors is awaited.

Hyderabad Airport

- 20 entry gate lanes made available for passenger entry. Passenger service associates are deployed outside entry gates to assist.
- There are 44 departure immigration counters and 18 arrival immigration counters.
- 48 Self-service kiosks are available to reduce the load at check-in counters. 08 self-baggage drop kiosks are also available.
- Total 16 ATRS + 01 standalone screening machines available at PESC.

Kolkata Airport

- 20 Check-in Counters will be added - Dec. 2023.
- At domestic PESC, 1 X-BIS was added in June 2023. 6 X-BIS will be added by Sept. 2023 and 6 X-BIS will be added by Dec 2023.
- 30 Emigration Counters will be added by Sep. 2023.

- At International PESC, 01 X-BIS was added in June 2023 and 11 X-BIS to be added by Sep. 2023.
- At Arrival Immigration, 17 new Counters will be made available by Sept. 2023 and 6 counters by Feb. 2023.

Chennai Airport

- T1 and T4 will operate as domestic terminals.
- Additional 06 counters for Departure Emigration (T-2) by Sept. 2023, 09 counters by Dec. 2023.
- 2-X-BIS shall be made operational at International PESC (T-2) by Dec. 2023.
- Additional 19 counters shall be made operational at Arrival Immigration (T-2) by Sept. 23 and 10 counters by March 24.

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