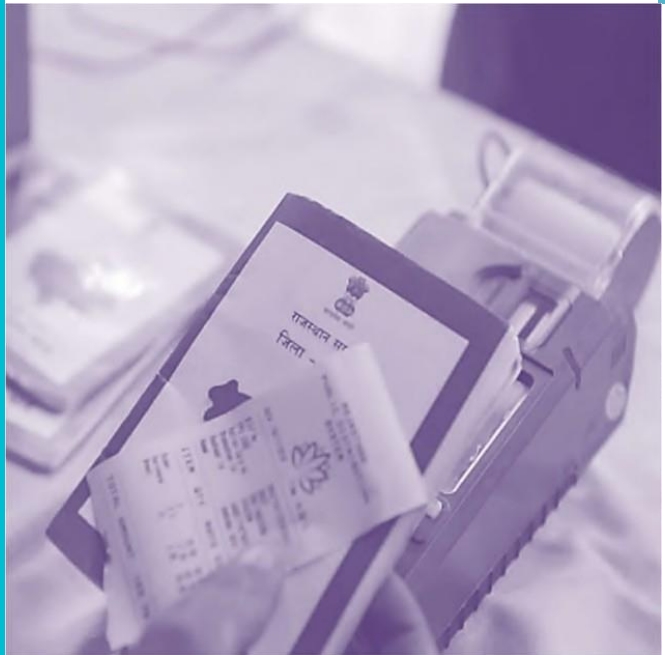




# ONE NATION, ONE RATION CARD

Nationwide Portability of Ration  
Reforms in Public Distribution System



“

“हमारे गरीब भाई- बहन एक ही राशन कार्ड पर देश के ककसी भी राज्य में राशन ले सकें , इसके ललए एक ढू एक राशन कार्ड योजना शुरू की गयी है। .. इसका सबसे बडा लाभ उन गरीब साथियों को ममलेगा, जो रोज़गार या दूसरी आवश्यकताओं के ललए अपना गाँव छोडकर कहीं और जाते हैं”

- प्रधानमंत्री नरेन्द्र मोदरी



# Chapters

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# Introduction

The implementation of nation-wide portability of ration cards through “One Nation One Ration Card (ONORC) plan”, is an ambitious endeavor of the Department of Food & Public Distribution, Government of India to empower about 80 Crore beneficiaries. This includes ensuring food security for migrants as well. Through this facility, while a migrant beneficiary is enabled to get his/her ration through portability in the destination State/UT, at the same time, the family back home is also allowed to get their part of the entitled ration to support itself. The usage of portability can be seasonal or long-term.

Owing to the defined coverage of beneficiaries under the National Food Security Act (NFSA), 2013 in each State/UT, it is difficult for migrant beneficiaries to get a new ration card issued. And if they are able to get one issued, it introduces the ‘duplicity’ of ration cards/beneficiaries in the country’s Targeted Public Distribution System (TPDS), thereby potentially depriving many other

left-out and genuinely deserving beneficiaries from getting included under the fold of NFSA. Moreover, their un-accessed/un-lifted foodgrain in their tagged FPS in the native village/town are also prone to diversion by the FPS dealers, leading to losses of food subsidy to the government.

The One Nation One Ration Card reform has its genesis in the vision that the computerisation of Targeted Public Distribution System (TPDS) in the country must be taken to the next level in ensuring food security in the country. This technology-driven system of portability is implemented in all 36 States and Union Territories where the system is built upon the strong foundations of computerised TPDS operations including **installation** of electronic Point of Sale (ePoS) devices at the Fair Price Shops (FPS) and seeding of beneficiaries' Aadhaar numbers with their ration cards.

# One Nation One Ration Card

To address the difficulties of migrants, the portability of ration cards, a technology-driven system for intra-State & inter-State portability of ration cards, commonly called as the 'One Nation One Ration Card' (ONORC) plan, has been introduced by the Government. Presently, this system is enabling many migrant beneficiaries to seamlessly get their foodgrains from any FPS of their choice, in all 36 States & Union Territories (across the Nation) by using their same/existing ration card with biometric authentication of identity on an ePoS device. This initiative also provides leverage to States/UTs to serve many more beneficiaries, without actually incurring any additional burden. Furthermore, this mechanism can plug the leakage/diversion of un-lifted foodgrains in FPSs, as they can now be lifted by their rightful beneficiaries through portability

and gets reconciled/adjusted between States/ UTs, thereby minimizing the chances of un-lifted foodgrains getting diverted.

## CONSTRAINTS ADDRESSED BY ONE NATION ONE RATION CARD

### PROBLEM

### SITUATION

### RESOLUTION

1 <b>Beneficiary confined to a particular Fair Price Shop (FPS)</b>	<b>Ration Card tagged to a particular FPS</b> <ul style="list-style-type: none"><li>❑ Ration card holders avail entitlements from tagged FPS only</li><li>❑ Dependent on the whims-and-fancies of the FPS dealer</li></ul>	<ul style="list-style-type: none"><li>NO NEED TO SURRENDER &amp; RE-APPLY NEW RATION CARD</li><li>NO NEED TO REGISTER FOR PORTABILITY</li><li>NO PAPER-WORK</li></ul>
2 <b>Migrants lose access to PDS foodgrains</b>	<b>Migration = Loss of Food Security</b> <ul style="list-style-type: none"><li>❑ Migrant beneficiaries lose access to subsidised foodgrains</li><li>❑ Forced to purchase from open market at inflated prices</li><li>❑ Very purpose of 'Food Security' under NFSA is not fulfilled</li></ul>	<ul style="list-style-type: none"><li>USE EXISTING / SAME RATION CARD NUMBER OF AADHAAR</li><li>JUST WALK-IN TO ANY FPS WITH E-POS</li></ul>
3 <b>Time Consuming and Cumbersome Process</b>	<b>Difficult to obtain New Ration Card</b> <ul style="list-style-type: none"><li>❑ Cumbersome to apply new ration card in a new place</li><li>❑ 5-6 months to complete formalities and process</li><li>❑ Dependency on various supporting documents/proofs</li><li>❑ Leads to duplicity of ration card/beneficiary</li></ul>	<ul style="list-style-type: none"><li>AUTHENTICATE ON FPS WITH AADHAAR BIOMETRIC</li><li>RECEIVE PART OR FULL ENTITLEMENTS</li><li>FAMILY MEMBERS CAN ALSO ACCESS IN NATIVE PLACE</li></ul>

Besides serving migrants, this system provides flexibility to all NFSA beneficiaries to lift their foodgrains from any FPS of choice. Thus, it potentially reduces the whims and fancies of FPS dealers and encourage a sense of healthy competition among them to better serve the beneficiaries.

# TECHNOLOGY DRIVEN

The foundations of this transformational initiative were laid by the earlier efforts of the current central government in association with all States/UTs for end-to-end computerisation of the TPDS in the country. But it is mainly dependent on the availability of operating electronic Point of Sale (ePoS) devices at the FPSs coupled with biometric (fingerprint/IRIS) scanners conforming to UIDAI norms and Aadhaar seeding of beneficiaries with their ration cards.

In the backend, the States/UTs ePoS servers are supported by a central repository/system set up by the Department of Food & Public Distribution for seamless exchange of ration cards/beneficiaries' information and acts as a gateway to check the duplicity of ration cards/beneficiaries in and across all 36 States/UTs through a continuous Aadhaar based de- duplication process.

Operationally, the migrant beneficiaries desirous of receiving their foodgrains through portability,



may simply walk-in to any FPS of their choice across the country and quote or present either their ration card number or seeded Aadhaar number to access their entitlements after biometric authentication on a ePoS device.

### Salient features of One Nation One Ration Card

1. A completely technology-driven initiative empowering migrants to be self-reliant for their food security in a transparent manner.
2. No need to carry original ration card or Aadhaar card. A copy of either of the two is acceptable or just quote any of the two numbers to the FPS dealer.
3. Entitlements from Home State are available online on the ePoS devices of chosen FPS.
4. Lift the foodgrains with satisfaction after establishing identity through Aadhaar based authentication of ePoS (portability) transactions.



# ‘MERA RATION’ MOBILE APP

## EMPOWERING MIGRANTS FOR ONE NATION ONE RATION CARD

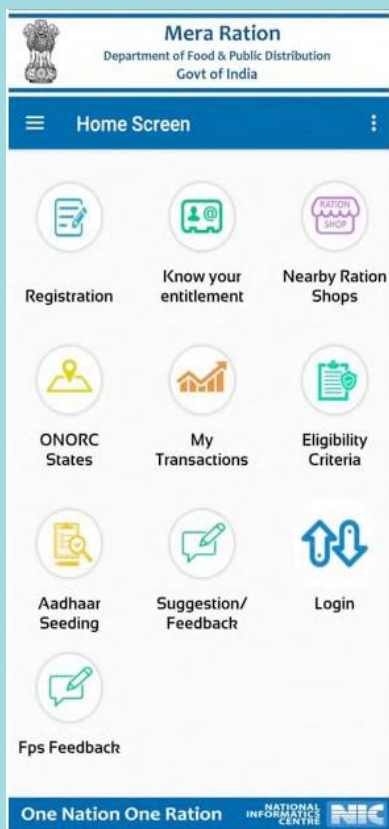


The Department of Food & Public Distribution in association with NIC has launched a Mobile Application “MERA RATION” (मेरा राशन) for the benefit of NFSA beneficiaries, particularly migrant beneficiaries to take maximum advantage of the One Nation One Ration Card (ONORC) plan.

The salient features of the App which can be easily accessed by beneficiaries using either their Ration Card number or Aadhaar number include the following:

<ul style="list-style-type: none"> <li>• <b>Registration of migrant NFSA beneficiaries</b> – An optional feature for NFSA beneficiaries to register their migration details. This information helps the States' in advance planning and provisioning of foodgrains under ONORC for those beneficiaries</li> </ul>	<ul style="list-style-type: none"> <li>• <b>My transactions</b> – The information of past transactions done on the ration card are available like a passbook on the App</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Know your entitlement</b> – Migrant NFSA beneficiaries as well as their families back home can easily know their available entitlements</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Eligibility criteria</b> – The feature enables the beneficiaries to check their eligibility status for ration card portability.</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Locate nearby Fair Price Shops</b> – The GPS enabled feature is provided to assist the migrant beneficiaries to identify and locate the closest Fair Price Shop when in a new State/ district/ location and also get to know whether the shop is open or closed at the moment.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>ONORC States</b> – Through this feature, the App provides the list of all States/UTs under ONORC</li> </ul>
<ul style="list-style-type: none"> <li>• <b>Aadhaar seeding</b> – Through this feature the status of Aadhaar seeding with ration card can be checked instantly.</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Suggestion/Feedback</b> – An option for beneficiaries &amp; stakeholders to share their suggestions and feedback with the Government.</li> </ul>

Currently, the 'Mera Ration' (मेरा राशन) mobile application is available in 13 languages, namely- Assamese, Bangla, English, Gujarati, Hindi, Kannada, Malayalam, Marathi, Odiya, Punjabi, Telugu, Tamil, Urdu and this APP can be easily downloaded from Google Play Store. Going forward, the App may also be made available in few more regional languages and shall be enriched with more features and functionalities to improve its utility and for maximum benefit of migrant NFSA beneficiaries.





**मेरा राशन**  
उपभोक्ता मामले, खाद्य और सार्वजनिक वितरण मंत्रालय  
भारत सरकार

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← **आसपास की राशन की दुकानें** ⋮

निम्नलिखित दुकानें आपके वर्तमान स्थान के पास मिलेंगी।  
दिशा-निर्देशों के लिए नक्शा पर क्लिक करें

**वर्तमान स्थान का विवरण**

राज्य	: TELANGANA
ज़िला	: HYDERABAD
पता	BRKR BHAVAN GOVERNMENT OFFICES COMPLEX, NH 44, HILL FORT, ADARSH NAGAR, HYDERABAD, TELANGANA 500063, INDIA
नजदीकी सैव्यार्क	BRKR BHAVAN GOVERNMENT OFFICES COMPLEX
Latitude	17.4075689
Longitude	78.4742348

<b>राज्य : TELANGANA</b> <b>ज़िला : HYDERABAD</b> <b>दुकान संख्या : 1674456</b> <b>विक्रेता का नाम : NA</b> <b>दूरी : 0.56 KM</b>	 <b>Lat:17.4025 Long:78.4746</b>
<b>राज्य : TELANGANA</b> <b>ज़िला : HYDERABAD</b> <b>दुकान संख्या : 1676609</b> <b>विक्रेता का नाम : NA</b> <b>दूरी : 0.83 KM</b>	 <b>Lat:17.40849 Long:78.48202</b>



**वन नेशन वन राशन कार्ड**

**“Mera Ration”** Available in **13 Languages**

Application **English Hindi Kannada Odiya Marathi Bengali**  
**Gujarati Punjabi Telugu Malayalam Tamil Urdu**  
 Assamese



# PRESENT IMPACTS & ACHIEVEMENTS

Over the period of **last 9 years**, ALL OUT efforts were made to bring reforms in the functioning of TPDS with the main objective of modernizing and bringing about transparency and efficiency in the



All **19.8 Cr.** ration cards presently covering around 80 Cr. beneficiaries under NFSA are completely digitized in all States/UTs.



Nearly 100% ration cards are Aadhaar seeded at the national level.



ePoS based online distribution of foodgrains is operational in all States/UTs. Almost 100% FPSs are automated in the country.



System generated online allocation orders of foodgrains for all FPSs is implemented in all States/UTs. (Except Chandigarh & Puducherry where DBT cash is implemented)



Supply Chain Management of foodgrains is computerized in 31 States/UTs for online management of stocks in godowns and its in-and-out movement.



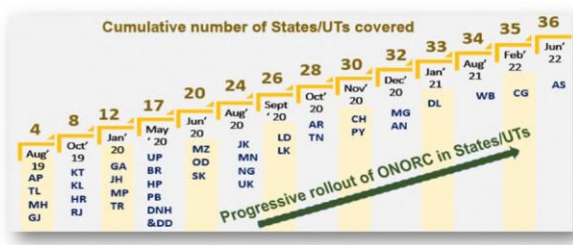
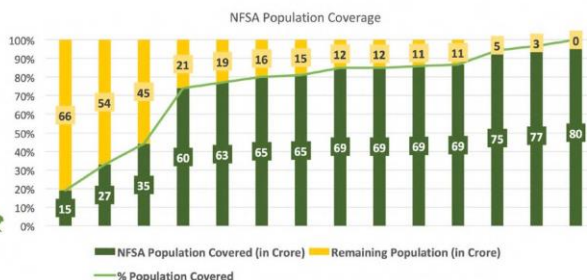
Toll-free helpline numbers 1967/1800-series and transparency portals with online grievance registration facility are setup in all States/UTs.

distribution of food grains to the beneficiaries. Since then, significant physical progress has been achieved at the national level. As a result of the above e-governance activities, presently, on an average around 94% of monthly allocated food grains to NFSA beneficiaries, are being distributed through biometrically/Aadhaar authentication of beneficiaries by ePoS devices, every month. Further, this indicator is steadily improving.

The singular achievement of the One Nation One Ration Card (ONORC) is that, this initiative has been developed fully indigenously with the technical support of National Informatics Centre (NIC). What is remarkable is that the broad-based reform of portability covering nearly 80 Crore NFSA beneficiaries in all 36 States/UTs, (across the country) is being achieved with minimal outlay of just Rs. 127 Crore, over a period of 5 years. Further, this is a one-of- its-kind Citizen-Centric initiative in the country, swiftly implemented in 36 States/ UTs (across



the country) in a short-span of time (as on June 2022), after being sanctioned in 2018-19 and implemented from August 2019. These 36 States/UTs are integrated in a seamless portability platform, empowering 100% NFSA population with seamless Food Security anywhere in the Country. In this way, portability of ration is making every NFSA beneficiary AtmaNirbhar.



A part of the “Prime Minister’s Technology Driven System Reforms under the Atma Nirbhar Bharat Abhiyan



## How ONORC helped NFSA beneficiaries during COVID pandemic:

One Nation One Ration Card was helpful to NFSA beneficiaries in availing foodgrains from any location during COVID pandemic/ lockdown period. This freedom of choice is a tremendous value-added service to each NFSA beneficiary. Portability is being operated at different levels i.e. Intra-State (Inter- District or Intra-District) and Inter-State. Since August 2019 to 31<sup>st</sup> March 2023, more than 104 crore portability transactions under NFSA and PMGKAY have been carried out across all 36 States/UTs (Nation-wide), benefiting large number of NFSA beneficiaries, mostly migrants, at the FPSs near to their location of work/temporary stay. Implementation of ONORC has made steady improvement during COVID pandemic period. Number of States under One Nation One Ration card has increased from 12 States in April' 20 to 36 States in June 2022.

# BENEFICIARY OUTREACH

Since, the responsibility of distribution of foodgrains to beneficiaries under TPDS rests with the States/UTs, they have been primarily entrusted to undertake publicity and awareness generation campaigning for the initiative in respective States/UTs and have also been requested to enable a dedicated 14445 toll-free number for ONORC operations, and at present, it is functional in most of the States/UTs.

Department also undertook a Radio based publicity campaigning in Hindi and 10 other regional languages through 164 FM and 91 Community Radio Stations spread across the States/UTs under ONORC. Besides, these audio spots are also being played at key railway stations with support of Indian Railways all over the country to deepen the outreach to migrants. The Department is also actively leveraging social media (Twitter and YouTube channels) to popularize the initiative through soft publicity.

Furthermore, the Department has also reached

out to targeted migrant population through advertising on State Transport Buses and audio-visual spots at railway stations. A specially customised ONORC Mobile App 'Mera Ration' in 13 languages, as mentioned in Chapter-2 before, has been downloaded more than 20 Lakh times from Google Play Store and is enabling maximum benefit to migrant beneficiaries by making the portability of ration easier.



# Beneficiary Speaks:

## Testimonials of NFSA Beneficiaries recorded in Sept. 2020 :

Prior to introduction of One Nation One Ration card I got ration only from Karnataka. Now I can go to any shop in Telangana and get my PDS ration without any difficulty



Name: Shavan Bai

Ration Card Number: AUR14134279

Home State: Karnataka

Ration drawing state: Telangana

Ration drawing district: Rangareddy

3 months back our family migrated to Daman where my husband works in a factory .. I am really happy that we are able to get our PDS family ration at any FPS in Daman...no need to be at village in Bihar to collect it.



Name : Amna Khatun

Mobile :9725304871

Home State : Bihar

Sale State : Dadra & Nagar Haveli and Daman & Diu

Sale District: Daman

Sudden loss of job in Maharashtra landed me at Kerala with wife and 3 children, at the onset of COVID crisis. The situation is very bad for us but thanks to the new facility we get ration under portability & our food needs are taken care.



Name : Radhakrishnan

Ration Card Number: 272010624154

Home State: Maharashtra

Ration drawing state: Kerala

Ration drawing district: Kannur



## राशन के लिए अब 'एक राष्ट्र-एक कार्ड'

राशन कार्ड। नई दिल्ली: नेशनल राशन कार्ड की आधार संख्या से जोड़ देने से इस उपकरण में चोरी और घोटाले के मामले में जबरदस्त पर्यवेक्षण मिलेगा। नई दिल्ली सरकार ने अब राशन कार्डों की पहचान के लिए 'एक राष्ट्र-एक कार्ड' योजना शुरू करने का फैसला किया है। इससे राशन कार्ड वाले दूसरे राज्य को किसी भी राशन दुकान में खिचोली देने पर अज्ञात हो सकते हैं।

### योजना

- देश के किसी भी हिस्से में खुले दुकान से ले सकते हैं राशन
- कुछ राज्यों में राशन दुकानें जल्द राशन कार्डों को ही खोलें रहेंगी

दिल्ली में भी

मनमाने और खोले को बंद करने में मदद मिलेगी। उन्होंने बताया कि और प्रदेश, गुजरात, हरियाणा, झारखंड, कर्नाटक, केरल, महाराष्ट्र, राजस्थान, तेलंगाना और त्रिपुरा में यह कार्यक्रम इंटीग्रेटेड मैनेजमेंट ऑफ फूड ग्रांस डिस्ट्रीब्यूशन सिस्टम (आइएफडीएस) के तहत

ENSURING FOOD FOR ALL WITH  
**ONE NATION  
ONE RATION CARD**



**One nation, one ration card to ensure 100% national portability by March 2021**



**NIRMALA SITHARAMAN**  
Union Finance Minister



**PMO India**  
@PMOIndia

अब पूरे भारत के लिए एक राशन-कार्ड की व्यवस्था भी हो रही है यानी एक राष्ट्र, एक राशन कार्ड 'one nation one ration card'। इसका सबसे बड़ा लाभ उन गरीब साथियों को मिलेगा, जो रोजगार या दूसरी आवश्यकताओं के लिए अपना गाँव छोड़कर के कहीं और जाते हैं: PM

@narendramodi

4:13 PM · Jun 30, 2020

20.4K

4.6K people are Tweeting about this



**Piyush Goyal**  
@PiyushGoyal

In another step towards realising PM @NarendraModi ji's vision of enhancing Ease of Living, Meghalaya and Andaman & Nicobar Islands have been integrated with the One Nation One Ration Card scheme.

This will empower migrant beneficiaries to be self-reliant in food security.

7:34 PM · Dec 15, 2020 · Twitter for iPhone



**Piyush Goyal** @PiyushGoyal · Dec 15, 2020

Replying to @PiyushGoyal

Building upon our Govt's principles of inclusivity, convenience & accessibility, 69 crore beneficiaries are a part of One Nation One Ration Card scheme across 32 States & UTs.

They can seamlessly access their allotted food grains anywhere in India with their existing cards.

21

81

559



## Easy access

Under the 'One nation, one ration card' system, beneficiaries can buy subsidised foodgrains from a ration shop in any part of the country

The scheme will be rolled out across the country on: **July 1, 2020**



A migrant will be allowed to buy a maximum of 50% of the family quota. This is to ensure that the individual, after shifting to another place, does not buy the entire family quota in one go

**Ration card-Aadhaar linkage must to access the portability scheme**

States providing portability of PDS entitlements:

- Andhra Pradesh, Haryana, Jharkhand, Karnataka, Kerala, Maharashtra, Telangana and...
- A person will be eligible for the scheme supported by which includes ₹3/kg and...
- Even if a beneficiary moves to a B ration shop, he/she will not access those...



**Food Dept GOI**  
@fooddeptgoi

Meghalaya and Andaman & Nicobar Islands are integrated with national portability cluster of One Nation One Ration Card plan. Now migratory beneficiaries can seamlessly access their subsidised #NFSA foodgrains from any FPS of their choice in 32 States/UTs. #ONORC @Secretary\_DFPO







MINISTRY OF INFORMATION AND BROADCASTING  
GOVERNMENT OF INDIA