



PRESS INFORMATION BUREAU
(Research Unit)
Ministry of Information and Broadcasting
Government of India



Frequently Asked Questions (FAQs)

UNIFIED SHRAM SUVIDHA PORTAL

([Ministry of Labour and Employment](#))

March 21, 2022

The Ministry of Labour & Employment has developed a unified Web Portal 'Shram Suvidha', catering to four major organisations under its aegis: Office of Chief Labour Commissioner (Central); Directorate General of Mines Safety; Employees' Provident Fund Organization; and Employees' State Insurance Corporation. The Unified [Shram Suvidha Portal](#) has been developed to facilitate reporting of Inspections, and submission of Returns. The Unified Shram Suvidha Portal has been envisaged as a single point of contact between employer, employee and enforcement agencies bringing in transparency in their day-to-day interactions. For integration of data among various enforcement agencies, each inspectable unit under any Labour Law has been assigned one Labour Identification Number (LIN).

1. What is [Unified Shram Suvidha Portal](#)¹ (USSP)?

The Unified Shram Suvidha Portal is a 'One-Stop-Shop for Labour Law Compliance.' This Portal has been developed to [facilitate ease of reporting at one place](#)² for various Labour Laws, consolidated information of labour inspection and its enforcement. The [Web Portal](#) enhances convenience of reporting, transparency in labour inspection and monitoring of labour inspection based on key performances indices.

2. What are the objectives of the portal?

Objectives of the Portal are:

- Providing consolidated information of Labour Inspection and its enforcement;
- Ensuring Transparent and Accountable Inspections;
- Facilitating Compliances in Single Harmonized Form;
- Performance Monitoring using Key Performance Indicators;
- Providing an Effective Grievance Redressal System;

¹<https://shramsuvdha.gov.in/home>

²<https://shramsuvdha.gov.in/userManual.action>

- Identification of Unit/Establishment.

3. What are the main features of the portal?

The main features of the portal are:³

- Allotment of Unique Identity i.e., Labour Identification Number (LIN) for effective, efficient and real-time governance in Labour Administration;
- Online Inspection System and Filing of Online Inspection Report To bring transparency and accountability in enforcement of labour laws;
- Common Online Registration and Filing of Self-Certified and Simplified Single Online Annual Return for multiple labour laws to ease the complexity of compliance;
- Unified e-Challan cum Return⁴ (ECR) under EPFO/ESIC to encourage compliance by reducing transaction costs and promoting ease of business.

4. What services are offered on Unified Shram Suvidha Portal (USSP)?

Services on USSP include⁵

- Web-based menu driven system for managing, creating, updating inspectable establishments and managing their inspection reports.
- On-line entry by Employer/ Establishment/ Enforcement Agency.
- Entity Verification by Enforcement Agency.
- Labour Identification Number (LIN) Generation.
- Inspectable Establishments can get their login and passwords online themselves.
- First stage for LIN generation by CLC Organization.
- Common EPFO and ESIC Monthly Return Submission.
- LIN data modification and verification.
- Expediting Chief Labour Commissioner⁶ (CLC) and Directorate General of Mines Safety⁷ (DGMS) Annual Return Submission;
- Facilitating the filing of monthly Employees' Provident Fund Organisation⁸ (EPFO)/Employees' State Insurance Corporation⁹ (ESIC) Common Returns.

5. What is the organization of Chief Labour Commissioner (CLC)?

³<https://pib.gov.in/Pressreleaseshare.aspx?PRID=1539007>

⁴<https://shramsuvudha.gov.in/userManual.action>

⁵<https://shramsuvudha.gov.in/userManual.action>

⁶<https://clc.gov.in/clc/>

⁷<https://www.dgms.gov.in/UserView/index?mid=1261>

⁸https://www.epfindia.gov.in/site_en/index.php

⁹<https://www.esic.nic.in/>

[The organization of the Chief Labour Commissioner](#), also known as Central Industrial Relations Machinery, is an apex organization in the country responsible for maintaining harmonious industrial relations.

6. What is [Labour Identification Number \(LIN\)](#) and what is its purpose?

LIN is a unique identification number issued to employers to simplify business regulations and bring in transparency and accountability in labour inspections by various agencies and bodies under the administrative control of Ministry of Labour and Employment. Government of India plans to do away with all employer codes being issued by separate labour enforcement agencies such as ESIC, EPFO, CLC (C) and DGMS etc. by replacing them with new Labour Identification Number.

7. What is the current status of LIN generation and Inspection Reports submitted under Shram Suvidha Portal?

As on March 21, 2022, the status of LIN generation and Inspection Reports submitted is as mentioned below:

S. No.	Shram Suvidha Portal	
1.	Total LIN Generated	35,27,958
2.	Total Inspection Assigned	07,02,873
3.	Total Inspection reports submitted	06,63,138

[Source](#)

References:

- <https://shramsuvudha.gov.in/home>
- <https://shramsuvudha.gov.in/userManual.action>
- <https://registration.shramsuvudha.gov.in/>
- <https://shramsuvudha.gov.in/home>
- <https://labour.gov.in/labour-identifictaion-number-lin>
- <https://pib.gov.in/Pressreleashere.aspx?PRID=1539007>
- <https://shramsuvudha.gov.in/userManual.action>
- <https://pib.gov.in/Pressreleashere.aspx?PRID=1539007>
- <https://shramsuvudha.gov.in/dglw>
- <https://clc.gov.in/clc/>

AG/HP/RC/RN/DG/JA