



Government of India
Department of Food & Public Distribution
Ministry of Consumer Affairs, Food & Public Distribution

**Bharat Ka
अमृत महोत्सव**
75 Years of India's Independence

ONE NATION, ONE RATION CARD

A step towards self-reliant India

**Empowering migrant
NFSA beneficiaries to
access PDS foodgrains
from any FPS in the
country.**

**Presentation for
Press Conference**

New Delhi

12th March 2021

Department of Food & Public Distribution
Ministry of Consumer Affairs, Food and Public Distribution
Government of India

my
GOV
मो.सर्वर



I am from Tripura, work in Sikkim.
My Ration card works wherever I go
like my mobile phone.

One Nation, One Ration Card


To avail your ration, follow these simple steps:

- 1 Visit PoS enabled Ration shop during working hours
- 2 Share Aadhaar number or Aadhaar seeded ration card number
- 3 Undergo Aadhaar based biometric authentication at the shop
- 4 Receive your NFSA food grain quota

Dial toll-free number 14445 for more details

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I am from Kashmir, work in the fields here in Punjab. My family uses our ration card at home, I can use it here now!

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One Nation One Ration Card

- ▶ Allows all NFSA beneficiaries, particularly migrant beneficiaries, to claim either full or part foodgrains **from any Fair Price Shop (FPS)** in the country **through existing ration card** in a seamless manner.
- ▶ Their **family members back home**, if any, **can also** claim the balance foodgrains on same ration card.
- ▶ The portability of ration is making every NFSA beneficiary ***AtmaNirbhar***.

An integral part of the “Prime Minister’s Technology Driven System Reforms” under AtmaNirbhar Bharat Abhiyan.

Key highlights of the system

- One of its kind **Beneficiary Centric** initiative in the Country.
- A **technology and data driven** system for **nation-wide portability** of ration cards under NFSA.
- **Empowering NFSA Migrants** with seamless food-security, anywhere in the Country.
- Ration card details and **entitlements are available online** on any ePoS device in the country.
- Includes both **inter-State and intra-State** (inter-district/intra-district) portability of ration cards.



Key Enablers



Digitisation of Ration Cards

100% ration cards covering ~81 Cr. beneficiaries are digitised in the country.



Aadhaar Seeding of Ration Cards

92% ration cards and 89% beneficiaries seeded at the national level.



ePoS Devices at the FPSs

92% (4.96 Lakh of total 5.38 Lakh) Fair Price Shops in the country are automated.



Biometric Authentication of Beneficiaries

Avg. 70%~75% biometrically authenticated ePoS transactions on a **monthly basis**.

Salient features of ration card portability

- Online and transparent system empowering migrants to be **self-reliant for their food security** anywhere in the country.
- **No need for new ration card, registration or paper work** - Just walk in to any ePoS enabled FPS nearby.
- **No need to carry original documents** (ration card or Aadhaar card). A copy of either is acceptable or just quote any of the two numbers to the FPS dealer.
- Beneficiaries **authenticate their identity through Aadhaar biometrics** and lift their foodgrains with satisfaction.
- **Receive full or part entitlements**; family back home also get foodgrains on same ration card.

Constraints addressed by ration card portability

Beneficiaries were confined to particular FPSs

- Ration Cards were tagged to a particular FPS
- Beneficiaries can avail foodgrains from tagged FPS only.
- Dependent on the whims-and-fancies of the FPS dealer

Loss of food security due to migration

- Migrant beneficiaries lose access to subsidised foodgrains
- Forced to purchase from open market at inflated prices
- Very purpose of 'Food Security' under NFSA is not fulfilled

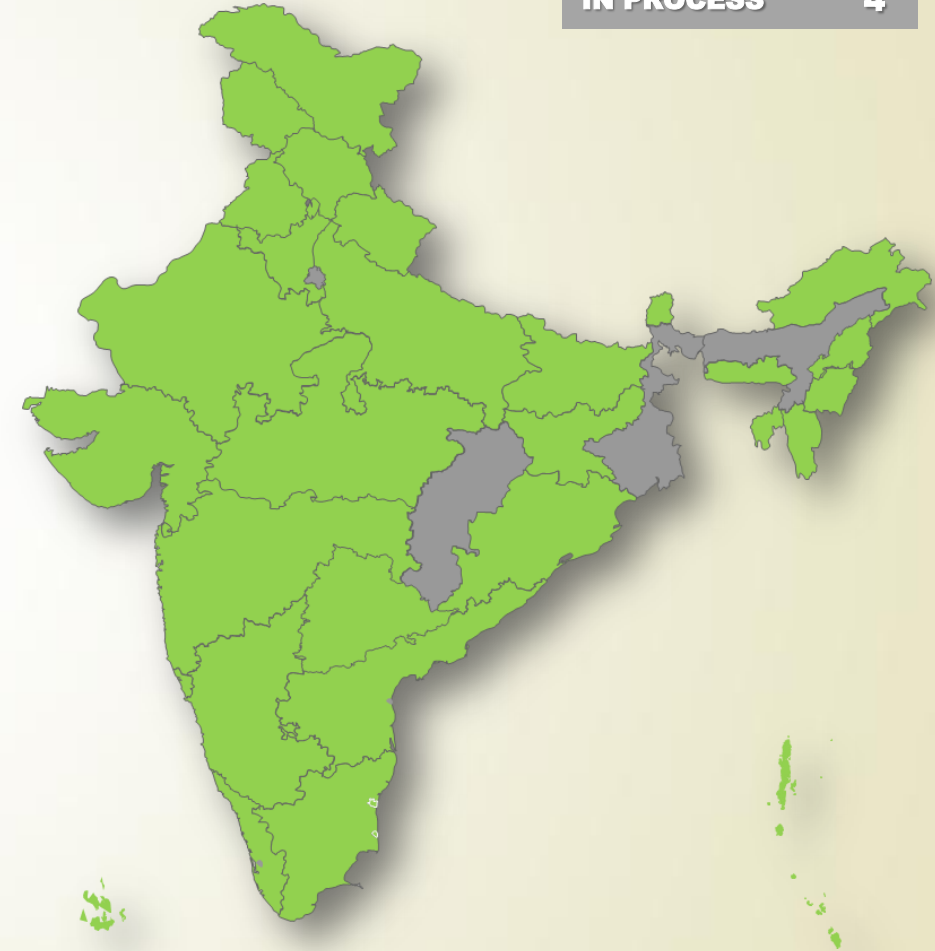
Difficulty in getting new Ration Card

- Lengthy process to obtain new ration card at new place
- Requirement of supporting documents and local proofs
- Prone to introducing duplicity of ration card/beneficiary

Status of implementation

- Beginning as inter-State pilot in **4 States** w.e.f. **August 2019**
- Swiftly implemented in most States/UTs in a **very short span** of time.
- Enabled in **32 States/UTs** by **December 2020**.
- Covering about **69 Crore** beneficiaries (almost **86%** NFSA population) in the country.
- Monthly average** of about **1.5~1.6 Crore** portability transactions are being recorded under ONORC.
- 4 States/UT** (Assam, Chhattisgarh, Delhi and West Bengal) are expected to be integrated in **next few months**.

IMPLEMENTED	32
IN PROCESS	4



Ensured food security of migrants during pandemic

- Migrant NFSA beneficiaries **availed foodgrains with flexibility from any location** wherever they were **during the lockdown/COVID-19 period** - *in most States/UTs.*
- The freedom of choosing any FPS is a **tremendous value-added service** to each beneficiary. *(This choice was not available earlier).*
- During **April 2020 to Feb 2021**, about **15.4 Crore** portability transactions were carried out across States/UTs under ONORC. *[includes both **inter-State and intra-State** (inter-district/ intra-district) portability of ration cards.]*



Swiftly rolled out in most States/UTs during COVID period:

Number of States/UTs under ONORC were increased from **12** States in **April 2020** to **32** States/UTs by **December 2020**.



One Nation One Ration Card

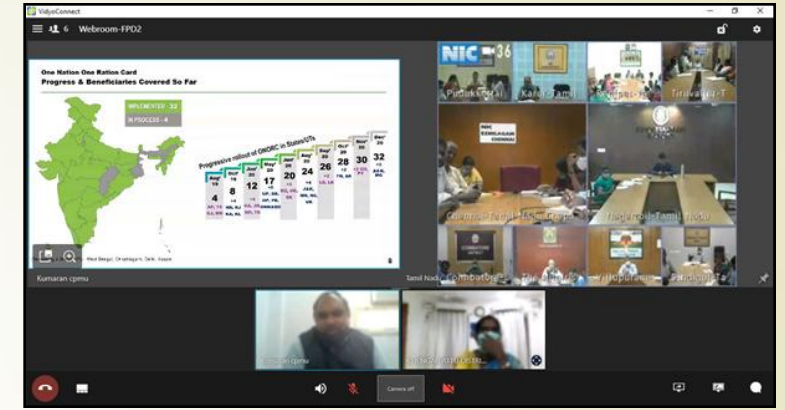
Outreach to migrant NFSA beneficiaries

- **Collaboration** with other Ministries / Departments
 - **M/o Labour & Employment:** Integration of **Migrants' Portal** with ONROC system being done.
 - **M/o Housing & Urban Affairs:** ONORC part of **PM SVANidhi** program
 - **Indian Railways:** Awareness generation campaigning targeting migrants travelling through trains, including Shramik Specials.
 - **M/o I&B and MyGov:** For development of IEC/Creatives and media publicity.
- **Vigorous awareness generation – in Hindi & Regional Languages**
 - Audio announcements being carried out on **>2,400 Railway Stations** across the country.
 - Radio Spots on **167 FM & 91 Community Radio Stations**, carrying message of **Hon'ble PM**.
 - **Bus Wraps** on State Transport Buses across all States/UTs under ONORC
 - **Outdoor Publicity** and display of banners, posters, etc. at the FPSs.
 - Extensive use of **Social Media platforms** – Twitter, YouTube, MyGov for public outreach.
 - **Digital display** of ONROC a/v in various public dealing **Govt. Offices/establishments** are also being worked out.
- 5-digit '**14445**' **toll-free** number for migrant NFSA beneficiaries – available in most States/UTs.
- A specially customized **Android Mobile App on ONORC** is also developed for the benefit of all NFSA beneficiaries and to make portability of ration easier, specifically for migrant NFSA beneficiaries.



Institutional strengthening for ONORC operations

Department is conducting **in-depth trainings of State & Districts' level officials of all States/UTs** through regular **Video Conferencing**.



A **Virtual Training** for over **5,000** Fair Price Shop dealers, District Supply Officers and Field Functionaries of **Himachal Pradesh** was organized recently through **VC & Webcasting**.

(Similar trainings are planned for other States/UTs also).

One Nation One Ration Card

Beneficiary testimonials

Prior to introduction of One Nation One Ration Card I got ration only from Karnataka. Now I can go to any shop in Telangana and get my PDS ration without any difficulty.



SHAVAN BAI
Home State: Karnataka
ONORC State: Telangana
Ration Card No: AUR14134279

3 months back our family migrated to Daman. Here, my husband works in a factory. I am really happy that we are able to get our NFSA family ration from any FPS here in Daman. There is no need to be at village in Bihar to collect it.



AMNA KHATUN
Home State: Bihar
ONORC State: Daman & Diu
Mobile: 9725304871

Without this facility our families would be struggling with hunger. The facility of One Nation One Ration Card is a blessing... I and number of people from my place now take advantage of this.



DAYANAND
Home State: Maharashtra
ONORC State: Telangana
Ration Card No: 272000348484

I am very happy with ONORC. In Daman, the nearest FPS is just 1 km away, from where I lift my PDS ration without any difficulty. I just have to share my Aadhaar and the shopkeeper immediately issues my share of ration to me.



RAJESH GUPTA
Home State: Uttar Pradesh
ONORC State: Dadra & Nagar Haveli and Daman & Diu
Ration Card No: 18940831709

Earlier, we faced difficulty and had to purchase Rice from open market at high price... Now, thanks to One Nation One Ration Card scheme, we get our PDS ration near our workplace



IGNOLE
Home State: Karnataka
ONORC State: Kerala
Ration Card No: MND14100352

Due to COVID-19 crisis, sudden loss of Job in Maharashtra landed me at Kerala with wife and 3 children. The situation was very bad for us but thanks to the new facility we got our ration through portability & our food needs were taken care of.



RADHAKRISHNAN
Home State: Maharashtra
ONORC State: Kerala
Ration Card No: 272010524154

I am very happy that I get my ration at nearest FPS in North Goa itself. Now, I no longer have to travel 350 kms all the way to Bijapur in Karnataka, to collect my PDS ration every month.



BANDENAWAJ D ATTAR
Home State: Karnataka
ONORC State: Goa
Ration Card No: BABU001249062

Also, no adverse observations are made in the 3rd Party Evaluation of ONORC implementation in any State/UT.



Thank You!



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